



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**MBE/SBR**

**DLLR Management Team**

Deputy Secretary: **Leonard J. Howie, III**  
 Workforce Development: **Andy Moser, Assistant Secretary**  
 Occupational and Professional Licensing: **Stanley Botts, Commissioner**  
 Labor and Industry: **Ron DeJuliis, Commissioner**  
 Financial Regulation: **Sarah Bloom Raskin, Commissioner**  
 Unemployment Insurance: **Tom Wendel, Assistant Secretary**  
 Racing: **Mike Hopkins, Executive Director**



**Thomas E. Perez**  
*Secretary*  
 Appointed January 2007

**MBE/WBE EXPENDITURES**

Goal Achieved: **14.3%**

# Waivers/Contract Mods:

Goal Achieved: **13.3%**

# Waivers/Contract Mods:

MBE/WBE EXPENDITURES	CURRENTLY AVAILABLE PERIOD (April, 2008)						YEAR-TO-DATE					
	Agency Total	Ethnic/Disabled	Women	Other	Total MBE/WBE	%	Agency Total	Ethnic/Disabled	Women	Other	Total MBE/WBE	%
<b>Payment Totals</b>	\$4,218,222	\$74,757	\$4,889	\$38,263	\$117,910	2.8%	\$36,032,733	\$1,702,468	\$142,921	\$378,976	\$2,224,365	<b>6.2%</b>
<b>MBE Payment %</b>		1.8%	0.1%	0.9%				4.7%	0.4%	1.1%		
<b>Awards Totals</b>	\$1,030,318	\$110,057	\$15,666	\$22,115	\$147,838	14.3%	\$7,301,236	\$356,841	\$405,790	\$206,173	\$968,804	<b>13.3%</b>
<b>MBE Award %</b>		10.7%	1.5%	2.1%				4.9%	5.6%	2.8%		
Architectural and Engineering					\$0		\$0	\$0	\$0	\$0	\$0	
Construction					\$0		\$0	\$0	\$0	\$0	\$0	
Construction Related					\$0		\$0	\$0	\$0	\$0	\$0	
Maintenance	\$21,056				\$0	0.0%	\$97,006	\$0	\$0	\$73,223	\$73,223	<b>75.5%</b>
Services	\$774,356	\$75,000		\$2,301	\$77,301	10.0%	\$5,122,965	\$152,351	\$297,129	\$16,153	\$465,633	<b>9.1%</b>
Supplies and Equipment	\$95,201	\$9,501	\$6,246	\$15,308	\$31,055	32.6%	\$1,060,726	\$64,662	\$30,569	\$49,791	\$145,022	<b>13.7%</b>
HCS&E					\$0		\$0	\$0	\$0	\$0	\$0	
Corporate Credit Card	\$139,705	\$25,556	\$9,420	\$4,506	\$39,482	28.3%	\$1,020,539	\$139,828	\$78,092	\$67,006	\$284,926	<b>27.9%</b>

SBR INDICATORS	Agency Total	Total SBR	Designated Procurements	%	Agency Total	Total SBR	Designated Procurements	%
<b>SBR Payment Totals</b>	\$2,585,649	\$31,503	61	1.2%	\$10,815,982	\$393,295	535	3.6%



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Personnel**

PERSONNEL	REPORTING PERIODS					% Change	Fiscal Year to Date				Fiscal Year Comparison		
	JAN-08	FEB-08	MAR-08	APR-08	Average		Minimum	Maximum	Total	FY05	FY06	FY07	
<b>OVERTIME (PAYMENTS)</b>													
Office of the Secretary	322	234	423	778	84.2%	\$326	\$0	\$995	\$3,259	\$27,651	\$32,221	\$5,651	
Administration	5,762	5,138	4,955	3,602	-27.3%	\$5,837	\$3,602	\$9,008	\$58,367	\$65,378	\$96,172	\$78,551	
Financial Regulation	1,146	995	111	1,153	943.2%	\$503	\$0	\$1,234	\$5,032	\$310	\$445	\$3,790	
Labor and Industry	198	499	847	3,219	280.1%	\$3,748	\$198	\$8,838	\$37,482	\$67,108	\$57,864	\$51,126	
O & P Licensing	62	-	622	1,986	219.2%	\$491	\$0	\$1,986	\$4,907	\$1,159	\$725	\$774	
Racing Commission	-	-	-	-	0.0%	\$68	\$0	\$622	\$684	\$76,637	\$559	\$0	
Unemployment Insurance	14,559	18,406	13,847	26,337	90.2%	\$19,197	\$13,847	\$26,337	\$191,974	\$220,072	\$222,942	\$172,141	
Workforce Development	541	1,469	771	2,082	170.2%	\$1,603	\$541	\$2,888	\$16,026	\$23,037	\$24,537	\$26,924	
<b>Total</b>	\$22,590	\$26,741	\$21,575	\$39,157	81.5%	\$31,773	\$21,575	\$46,891	\$317,732	\$481,352	\$435,465	\$338,958	
<b>OVERTIME (DAYS)</b>													
Office of the Secretary	9.8	9.0	13.8	27.5	99.3%	3.6	0.0	27.5	35.9	1,047	1,185	120	
Administration	209.5	189.5	199.5	150.5	-24.6%	42.1	20.6	150.5	421.4	3,246	4,631	3,705	
Financial Regulation	43.5	37.3	5.0	42.5	750.0%	6.2	0.0	42.5	62.0	16	24	922	
Labor and Industry	5.0	14.5	23.0	91.3	297.0%	21.1	0.6	91.3	211.1	2,191	1,789	1,642	
O & P Licensing	1.6	-	20.0	66.8	234.0%	8.0	0.0	66.8	79.9	346	345	108	
Racing Commission	-	-	-	-	0.0%	0.3	0.0	2.5	2.7	198	0	0	
Unemployment Insurance	520.6	624.0	477.8	881.8	84.6%	161.4	59.6	881.8	1,613.7	9,411	8,907	6,808	
Workforce Development	22.1	55.5	29.9	75.8	153.5%	14.3	2.8	75.8	142.9	794	1,101	1,705	
<b>Total</b>	812.1	929.8	769.0	1,336.2	73.8%	257.0	95.9	1,336.2	2,569.6	17,247	17,982	15,010	



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Volume 2 Number 9  
 Reporting Period April 2008

PERSONNEL	REPORTING PERIODS					Fiscal Year to Date				Fiscal Year Comparison		
	3/11/08	3/25/08	4/8/08	4/22/08	% Change	Average	Minimum	Maximum	Total	FY05	FY06	FY07
<b>SICK LEAVE (DAYS)</b>												
Office of the Secretary	39.53	41.25	23.56	41.88	77.8%	47.6	19.1	72.9	942.0	10,229	10,134	11,348
Administration	83.68	109.08	125.67	114.27	-9.1%	95.8	38.7	125.7	1,822.1	22,035	20,717	18,944
Financial Regulation	42.59	40.78	36.28	55.22	52.2%	41.6	25.5	63.1	789.6	6,097	7,056	6,845
Labor and Industry	74.65	86.5	77.34	68.22	-11.8%	88.4	68.2	121.9	1,735.3	15,744	12,732	15,687
O & P Licensing	20.94	31.03	30.13	21.06	-30.1%	29.2	11.8	44.7	663.5	8,139	9,305	6,227
Racing Commission	32.56	35.56	33.94	37.63	10.9%	28.3	11.0	40.1	498.0	3,442	2,074	2,980
Unemployment Insurance	311.5	311.52	321.86	366.69	13.9%	267.5	83.7	366.7	5,493.5	63,434	64,238	59,543
Workforce Development	162.25	171.42	168.49	138.29	-17.9%	142.6	82.1	255.4	2,638.3	29,697	24,314	23,496
<b>Total</b>	<b>767.7</b>	<b>827.1</b>	<b>817.3</b>	<b>843.3</b>	<b>3.2%</b>	<b>741.0</b>	<b>438.2</b>	<b>865.0</b>	<b>14,401.3</b>	<b>158,817</b>	<b>150,570</b>	<b>145,070</b>
<b>COMP TIME (DAYS)</b>												
Office of the Secretary	13.66	17.91	9.35	11.08	18.5%	13.3	0.0	33.2	256.0	1,888	2,050	1,912
Administration	24.62	24.84	21.75	15.65	-28.0%	20.1	8.6	31.2	440.1	5,941	5,393	4,762
Financial Regulation	22.56	25.07	37.99	35.82	-5.7%	20.0	4.4	38.0	382.1	2,417	2,967	3,253
Labor and Industry	14.82	22.12	12.62	20.64	63.5%	14.8	5.3	24.8	305.3	2,371	2,524	2,948
O & P Licensing	3.53	0.88	0.38	5.75	1413.2%	4.3	0.0	21.8	167.0	746	1,345	3,098
Racing Commission	7.13	4	4	2	-50.0%	9.1	0.0	42.0	167.3	3,472	3,600	2,939
Unemployment Insurance	36.96	31.49	31.26	27.86	-10.9%	29.8	12.9	40.2	551.8	2,854	5,363	4,566
Workforce Development	20.05	21.95	28.25	28.18	-0.2%	21.3	6.7	39.3	451.6	5,157	5,578	4,673
<b>Total</b>	<b>143.3</b>	<b>148.3</b>	<b>145.6</b>	<b>147.0</b>	<b>0.9%</b>	<b>132.8</b>	<b>61.1</b>	<b>160.5</b>	<b>2,670.7</b>	<b>27,506</b>	<b>28,820</b>	<b>28,151</b>
<b>ACCIDENT LEAVE (DAYS)</b>												
Office of the Secretary	0	0	0	0	0.0%	0.0	0.0	0.0	13.0	0	364	408
Administration	0	0	0	8.5	100%	0.7	0.0	8.5	8.5	1,465	0	568
Financial Regulation	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	0	0	5
Labor and Industry	0	0	0	0	0.0%	0.3	0.0	2.5	4.4	117	99	77
O & P Licensing	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	0	88	79
Racing Commission	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	488	0	0
Unemployment Insurance	0	0	0	0	0.0%	0.0	0.0	0.0	0.4	160	605	1,283
Workforce Development	0	0	0	1.03	100%	0.1	0.0	1.0	6.5	33	560	464
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>9.53</b>	<b>100%</b>	<b>1.1</b>	<b>0.0</b>	<b>9.5</b>	<b>32.3</b>	<b>2,263</b>	<b>1,716</b>	<b>2,884</b>



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**Personnel**

Volume 2 Number 9  
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PERSONNEL	REPORTING PERIODS					% Change	Fiscal Year to Date				Fiscal Year Comparison		
	3/11/08	3/25/08	4/8/08	4/22/08	Average		Minimum	Maximum	Total	FY05	FY06	FY07	
<b>UNSCHEDULED LEAVE (DAYS)</b>													
Office of the Secretary	6	4.06	1.75	2.44	39.4%	3.3	0.6	6.8	64.5	716	756	544	
Administration	6.63	8.81	6.5	10.75	65.4%	7.6	3.2	12.5	146.4	2,520	1,788	1,698	
Financial Regulation	2.5	0	3.38	0.84	-75.1%	1.9	0.0	8.3	37.8	476	655	416	
Labor and Industry	10.38	13.54	15.13	17.31	14.4%	8.8	1.0	17.3	159.5	891	807	1,131	
O & P Licensing	3.81	4.13	2.25	1.8	-20.0%	3.7	0.0	7.7	68.1	1,098	1,142	806	
Racing Commission	0	0	0	0	0.0%	0.1	0.0	1.7	3.7	15	2	0	
Unemployment Insurance	37.98	31.31	20.7	30.74	48.5%	24.9	11.1	42.4	522.4	5,281	5,387	5,984	
Workforce Development	11.45	11.13	7.84	4.43	-43.5%	8.0	4.1	15.4	160.4	1,806	1,781	1,843	
<b>Total</b>	<b>78.8</b>	<b>73.0</b>	<b>57.6</b>	<b>68.3</b>	<b>18.7%</b>	<b>58.3</b>	<b>29.1</b>	<b>81.8</b>	<b>1,162.8</b>	<b>12,803</b>	<b>12,318</b>	<b>12,422</b>	
<b>TELECOMMUTING (DAYS)</b>													
Office of the Secretary	0	0	18	21.5	19.4%	2.8	0.0	21.5	39.5	1,914	288	0	
Administration	2.13	2.94	3.31	3.5	5.7%	2.6	0.9	4.3	54.8	127	379	487	
Financial Regulation	61.28	35.56	49.53	36.53	-26.2%	32.8	14.9	61.3	665.5	6,070	5,583	8,591	
Labor and Industry	8	9	8	9	12.5%	9.5	4.0	16.0	184.0	1,264	1,625	0	
O & P Licensing	0	0	0	0	0.0%	0.1	0.0	1.0	8.0	144	0	368	
Racing Commission	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	0	0	0	
Unemployment Insurance	9.5	10	9	9.75	8.3%	9.9	0.0	34.1	193.2	0	0	1,764	
Workforce Development	0	9	0	0	0.0%	1.3	0.0	9.0	17.6	0	0	0	
<b>Total</b>	<b>80.9</b>	<b>66.5</b>	<b>87.8</b>	<b>80.3</b>	<b>-8.6%</b>	<b>58.9</b>	<b>36.4</b>	<b>101.4</b>	<b>1,209.6</b>	<b>9,519</b>	<b>7,875</b>	<b>11,210</b>	
<b>Total # of Teleworking Personnel</b>	<b>56</b>	<b>56</b>	<b>56</b>	<b>56</b>	<b>0.0%</b>								
<b>TRAINING (DAYS)</b>													
Office of the Secretary	0	0	0	0	0.0%	0.0	0.0	0.0	0.0	348	128	8	
Administration	0	0	0	3.43	100%	1.1	0.0	9.0	45.9	1,333	1,195	568	
Financial Regulation	3	1	0	7	100%	2.0	0.0	8.0	81.8	650	959	992	
Labor and Industry	0	0	1	3.35	235.0%	0.5	0.0	3.4	9.4	288	445	324	
O & P Licensing	0	0	0	0	0.0%	0.6	0.0	6.0	10.0	37	27	196	
Racing Commission	0	0	0	0	0.0%	0.1	0.0	1.0	1.0	32	0	0	
Unemployment Insurance	0	1	10.75	2	-81.4%	2.8	0.0	11.3	52.5	1,363	2,031	1,161	
Workforce Development	4.3	2	13.75	20.25	47.3%	8.1	0.0	21.3	173.0	4,981	5,259	4,110	
<b>Total</b>	<b>7.3</b>	<b>4</b>	<b>25.5</b>	<b>36.03</b>	<b>41.3%</b>	<b>15.3</b>	<b>2.5</b>	<b>36.0</b>	<b>341.0</b>	<b>9,032</b>	<b>10,044</b>	<b>7,359</b>	



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**Personnel**

PERSONNEL	REPORTING PERIODS					% Change	Fiscal Year to Date				Fiscal Year Comparison		
	3/11/08	3/25/08	4/15/08	4/30/08	Average		Minimum	Maximum	Total	FY05	FY06	FY07	
<b>PEPS DUE</b>													
Office of the Secretary	2	2	4	5	25.0%	3.9	2	6	87	103	104	107	
Administration	6	7	8	8	0.0%	7.6	4	12	145	174	176	184	
Financial Regulation	4	4	3	2	-33.3%	4.0	2	8	76	69	72	82	
Labor and Industry	8	9	6	7	16.7%	5.8	3	10	125	141	153	158	
O & P Licensing	2	3	3	2	-33.3%	3.0	0	7	61	72	67	70	
Racing Commission	1	2	1	0	-100.0%	1.2	0	3	39	47	42	45	
Unemployment Insurance	17	17	15	15	0.0%	22.6	13	42	458	519	518	522	
Workforce Development	10	11	9	10	11.1%	8.9	5	15	192	246	231	237	
<b>Total</b>	50	55	49	49	0.0%	56.9	41	87	1,183	1,371	1,363	1,405	
<b>PEPS COMPLETED</b>													
Office of the Secretary	2	1	0	0	0.0%	2	0	4	23	63	25	29	
Administration	5	5	8	3	-62.5%	5	0	9	100	127	82	95	
Financial Regulation	4	4	3	1	-66.7%	3	0	7	45	56	42	48	
Labor and Industry	6	5	0	0	0.0%	3	0	7	53	72	32	36	
O & P Licensing	3	4	0	0	0.0%	1	0	4	24	37	14	15	
Racing Commission	5	4	2	3	50.0%	1	0	5	18	41	0	0	
Unemployment Insurance	15	18	11	11	0.0%	20	1	40	382	461	439	467	
Workforce Development	4	5	2	1	-50.0%	5	0	9	99	132	98	120	
<b>Total</b>	44	46	26	19	-26.9%	40	16	67	744	989	732	810	
<b>PEPS OVERDUE</b>													
Office of the Secretary	0	1	0	9	100%	2	0	9	64	40	79	78	
Administration	1	2	0	5	100%	2	-1	6	45	47	94	89	
Financial Regulation	0	0	0	1	100%	2	-1	7	31	13	30	34	
Labor and Industry	2	4	6	7	16.7%	3	-4	8	71	69	121	122	
O & P Licensing	-1	-1	3	2	-33.3%	2	-2	7	38	35	53	55	
Racing Commission	-4	-2	0	-4	-400.0%	0	-4	3	21	6	42	45	
Unemployment Insurance	2	-1	4	4	-100.0%	2	-18	41	76	58	79	55	
Workforce Development	6	6	7	9	28.6%	4	-1	9	93	114	133	117	
<b>Total</b>	6	9	20	33	65.0%	18	4	69	439	382	631	595	



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	3/11/08	3/25/08	4/15/08	4/30/08	% Change	Average	Minimum	Maximum	Total	FY05	FY06	FY07
<b>PINS</b>												
Office of the Secretary	107.8	107.8	107.8	105.8	-1.9%	109	106	110		111	110	112
Administration	186	186	186	186	0.0%	187	186	188		214	193	192
Financial Regulation	93.2	93.2	93.2	94.2	1.1%	93	93	94		74	82	91
Labor and Industry	189	189	189	190	0.5%	189	189	190		188	169	179
O & P Licensing	76.25	76.25	76.25	76.25	0.0	76.8	76.3	77.3		78.0	78.0	78.0
Racing Commission	15	15	15	15	0.0%	30	15	50		50	47	50
Unemployment Insurance	528.1	528.1	528.1	528.1	0.0%	531	528	533		543	543	540
Workforce Development	261.9	261.9	261.9	261.9	0.0%	264	262	266		278	278	276
<b>Total</b>	1457.2	1457.2	1457.2	1457.2	0.0%	1,481	1,457	1,507		1536	1500	1518
<b>VACANCIES</b>												
Office of the Secretary	4	4	4	4	0.0%	5	3	8		3	10	8
Administration	9.2	9.2	9.2	8.2	-10.9%	12	8	15		17	13	11
Financial Regulation	6.6	6.6	7.6	7.6	0.0%	8	7	10		5	7	7
Labor and Industry	20	20	18	18	0.0%	22	18	26		27	24	20
O & P Licensing	5.65	5.65	5.65	5.65	0.0%	7	6	9		6	6	3
Racing Commission	0	0	0	0	0.0%	1	0	1		2	0	5
Unemployment Insurance	17.86	17.86	12.46	11.46	-8.0%	17	11	19		16	14	21
Workforce Development	27.5	27.5	30.6	30.6	0.0%	27	24	32		28	41	31
<b>Total</b>	94.81	94.81	87.51	85.51	-2.3%	99	86	110		104	115	106



# StateStat

## Department of Labor, Licensing and Regulation

### General Services

GENERAL SERVICES						Fiscal Year To Date					Fiscal Year Comparison		
	Jan-08	Feb-08	Mar-08	Apr-08	%Change	Avg	Min	Max	Total	Target	FY 05	FY 06	FY 07
<b>Energy Footprint - Utilities</b>													
Electricity use - owned properties (KwH)	367,005	97,990	86,337	50,671	-41%	306,321	50,671	541,943	3,063,209			1,442,555	1,387,487
Electricity use - leased space (KwH)	37,089	42,216	38,196	36,855	-4%	40,677	36,111	52,294	406,765			256,635	341,686
Gas use - owned space (Therms)	22,425	6,232	4,657	1,357	-71%	7,388	151	22,425	73,876			27,699	33,207
Gas use - leased space (Therms)	1,856	2,022	1,657	941	-43%	832	2	2,022	8,322			3,091	6,447
<b>Energy Footprint - Vehicles</b>													
Vehicles registered	70	70	70	70	0%	71	70	74			80	73	75
Miles driven	90,234	79,359	89,875	96,538	7%	86,823	65,368	100,397	868,230		1,068,320	1,136,860	1,093,025
Avg. manufacturers mpg	21	21	21	21	0%	21	21	21				21	21
<b>Energy Footprint -Space Utilization (Sq. Ft.)</b>													
Space occupied - owned	294,681	294,681	294,681	294,681	0%	339,868	294,681	385,055					
Space occupied - leased	179,585	179,585	179,585	179,585	0%	181,393	176,870	187,420					
Space occupied - total occupied	474,266	474,266	474,266	474,266	0%	521,261	474,266	572,475					
Space unoccupied - owned	10,048	10,048	10,048	10,048	0%	8,682	6,976	10,048					
Space unoccupied - leased	3,507	3,507	3,507	3,507	0%	3,205	2,500	3,507					
Space unoccupied - total unoccupied	13,555	13,555	13,555	13,555	0%	11,887	10,044	13,555					
<b>Total space utilization (occ+unocc)</b>	487,821	487,821	487,821	487,821	0	533,128	487,821	582,519					

NOTES:

New lease began June 07 for Oakland; first bill for December received in March.

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**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Budget and Finance**

Volume 2 Number 10  
 Reporting Period April, 2008

BUDGET AND FINANCE		MONTHLY REPORTING PERIODS					Fiscal Year to Date				FY Comparison		
		Jan-08	Feb-08	Mar-08	Apr-08	% Change	Average	Minimum	Maximum	Total	FY2005	FY2006	FY2007
<b>Expenditures</b>													
OFFICE OF THE SECRETARY	Personal Serv	742,752	619,862	701,239	837,689	19.5%	763,890	619,862	1,116,885	7,638,901	9,205,187	8,605,666	8,992,627
	Non-pers Serv	44,694	65,324	50,742	67,131	32.3%	79,223	9,302	310,069	792,234	1,433,668	1,769,305	1,582,644
	<b>TOTAL</b>	<b>787,446</b>	<b>685,186</b>	<b>751,981</b>	<b>904,820</b>	<b>20.3%</b>	<b>843,113</b>	<b>685,186</b>	<b>1,426,954</b>	<b>8,431,135</b>	<b>10,638,855</b>	<b>10,374,971</b>	<b>10,575,271</b>
ADMINISTRATION	Personal Serv	1,074,645	513,478	1,005,302	1,791,438	78.2%	1,174,415	513,478	1,791,438	11,744,147	12,903,917	13,000,985	13,577,577
	Non-pers Serv	418,388	95,314	117,852	(228,947)	-293.9%	184,416	(228,497)	418,388	1,844,157	2,464,279	2,522,285	3,303,338
	<b>TOTAL</b>	<b>1,493,033</b>	<b>608,792</b>	<b>1,123,153</b>	<b>1,562,942</b>	<b>39.2%</b>	<b>1,358,830</b>	<b>608,792</b>	<b>2,019,298</b>	<b>13,588,304</b>	<b>15,368,196</b>	<b>15,523,270</b>	<b>16,880,915</b>
FINANCIAL REGULATION	Personal Serv	499,379	519,523	524,544	786,137	49.9%	558,297	488,985	786,137	5,582,973	4,326,731	4,736,839	6,160,028
	Non-pers Serv	37,125	51,743	46,363	80,713	74.1%	66,660	30,241	181,343	666,598	320,085	673,634	935,698
	<b>TOTAL</b>	<b>536,504</b>	<b>571,266</b>	<b>570,907</b>	<b>866,849</b>	<b>51.8%</b>	<b>624,957</b>	<b>536,504</b>	<b>934,299</b>	<b>6,249,572</b>	<b>4,646,817</b>	<b>5,410,473</b>	<b>7,095,726</b>
LABOR AND INDUSTRY	Personal Serv	865,380	916,470	877,507	1,317,672	50.2%	954,215	786,528	1,351,259	9,542,151	9,406,487	9,268,262	10,620,980
	Non-pers Serv	151,056	144,106	97,160	146,467	50.7%	145,282	78,383	213,912	1,452,820	1,767,066	1,777,036	1,971,521
	<b>TOTAL</b>	<b>1,016,436</b>	<b>1,060,577</b>	<b>974,666</b>	<b>1,464,139</b>	<b>50.2%</b>	<b>1,099,497</b>	<b>944,117</b>	<b>1,565,171</b>	<b>10,994,971</b>	<b>11,173,553</b>	<b>11,045,298</b>	<b>12,592,501</b>
RACING	Personal Serv	190,800	183,855	204,973	312,292	52.4%	232,025	183,855	312,292	2,320,253	2,735,340	2,679,159	2,771,236
	Non-pers Serv	547,841	5,061	22,040	51,012	131.4%	89,703	5,061	547,841	897,027	4,203,182	3,399,353	3,715,392
	<b>TOTAL</b>	<b>738,641</b>	<b>188,916</b>	<b>227,013</b>	<b>363,304</b>	<b>60.0%</b>	<b>321,728</b>	<b>188,916</b>	<b>738,641</b>	<b>3,217,279</b>	<b>6,938,522</b>	<b>6,078,512</b>	<b>6,486,628</b>
O&P LICENSING	Personal Serv	348,315	439,978	347,553	505,109	45.3%	390,467	338,031	505,109	3,904,666	4,017,203	4,487,489	4,770,112
	Non-pers Serv	232,666	350,914	234,085	1,084,351	363.2%	420,643	82,954	1,656,150	4,206,429	2,287,366	2,522,827	3,034,446
	<b>TOTAL</b>	<b>580,981</b>	<b>790,892</b>	<b>581,638</b>	<b>1,589,460</b>	<b>173.3%</b>	<b>811,110</b>	<b>420,985</b>	<b>2,008,570</b>	<b>8,111,095</b>	<b>6,304,569</b>	<b>7,010,315</b>	<b>7,804,559</b>
WORKFORCE DEVELOPMENT	Personal Serv	1,194,871	1,261,024	1,178,547	1,699,483	44.2%	1,300,882	1,171,878	1,709,364	13,008,820	15,801,899	15,629,406	15,972,396
	Non-pers Serv	4,901,842	1,702,237	934,739	5,224,191	458.9%	2,946,345	934,739	5,224,191	29,463,450	38,253,904	36,704,988	32,653,349
	<b>TOTAL</b>	<b>6,096,713</b>	<b>2,963,261</b>	<b>2,113,286</b>	<b>6,923,675</b>	<b>227.6%</b>	<b>4,247,227</b>	<b>2,113,286</b>	<b>6,923,675</b>	<b>42,472,269</b>	<b>54,055,803</b>	<b>52,334,394</b>	<b>48,625,745</b>
UNEMPLOYMENT INSURANCE	Personal Serv	2,697,735	2,578,291	2,619,311	4,958,153	89.3%	2,981,340	2,552,608	4,958,153	29,813,396	31,709,355	34,430,863	34,348,927
	Non-pers Serv	2,422,099	1,242,558	1,893,032	1,600,466	-15.5%	1,535,886	426,415	2,422,099	15,358,864	24,354,276	14,140,760	21,070,172
	<b>TOTAL</b>	<b>5,119,834</b>	<b>3,820,849</b>	<b>4,512,343</b>	<b>6,558,619</b>	<b>45.3%</b>	<b>4,517,226</b>	<b>2,979,022</b>	<b>6,558,619</b>	<b>45,172,260</b>	<b>56,063,630</b>	<b>48,571,624</b>	<b>55,419,099</b>
<b>Grand Total</b>		<b>16,369,588</b>	<b>10,689,738</b>	<b>10,854,986</b>	<b>20,233,807</b>	<b>86.4%</b>	<b>13,823,688</b>	<b>10,139,811</b>	<b>20,233,807</b>	<b>138,236,885</b>	<b>165,189,946</b>	<b>156,348,856</b>	<b>165,480,444</b>

	MONTHLY REPORTING PERIODS					Fiscal Year to Date				FY Comparison		
	Jan-08	Feb-08	Mar-08	Apr-08	% Change	Average	Minimum	Maximum	Total	FY2005	FY2006	FY2007
<b>Small Procurement Order Time</b>												
Late	5	7	8	10	25.0%	12	5	22	122			2,436
Total requisitions processed	254	253	291	325	11.7%	289	210	489	2,892			297
% processed within 3 days	98.0%	97.2%	97.3%	96.9%	-0.3%	96%	93%	98%	96%	96%	90%	88%
<b>Late Invoice Payments</b>												
Late Invoice Payments	31	16	40	26	-35.0%	32	16	62	323	136	64	275
Total Invoices Paid	1,080	1,195	1,321	1,484	12.3%	1,327	1,080	1,627	13,273	18,354	19,360	16,720
Percentage Late	2.88%	1.34%	3.03%	1.75%	-42.1%	2.45%	1.34%	4.49%	2.43%	0.74%	0.33%	1.64%
<b>Late Invoice Amounts (\$)</b>												
Late Invoice Amounts	53,670	206,288	45,045	80,057	77.7%	72,588	19,770	206,288	725,879	85,181	133,804	567,705
Total Invoice Amounts	2,957,358	9,438,023	5,532,644	5,772,597	4.3%	5,572,187	2,953,783	9,438,023	55,721,865	71,813,336	59,759,660	66,763,579
Percentage Late	1.82%	2.19%	0.81%	1.39%	70.3%	1.25%	0.38%	2.50%	1.30%	0.12%	0.22%	0.85%



Department of Labor, Licensing and Regulation  
Division of Workforce Development Quarterly Reporting

WORKFORCE DEVELOPMENT	Quarterly Reporting Periods					Fiscal Year to Date					
	Q4-07	Q1-08	Q2-08	Q3-08	%Change	Avg	Min	Max	Total	Target	
<b>Incumbent Worker Training (MBW)</b>											
Total Maryland workers who received DLLR funded training	896	865	790	786	-0.5%	814	786	865	2,441.0		
Cost per Trainee	\$335	\$337	\$379	\$353	-6.9%	\$356	\$337	\$379	\$1,069		
Total number of participating businesses	55	95	61	55	-9.8%	70	55	95	211		
Total Cost of Incumbent Worker Training Project	\$299,732	\$291,218	\$299,268	\$277,368	-7.3%	289,285	277,368	299,268	867,854	\$1,000,000	
<b>Entered Employment Actuals</b>	<b>Q4-07</b>	<b>Q1-08</b>	<b>Q2-08</b>	<b>Q3-08</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Low Target</b>	<b>High Target</b>
Economically Disadvantaged Adults Numerator	1,023	975	904	892	-1.3%	924	892	975	2,771.0		
Economically Disadvantaged (# of exiters)	1,308	1,248	1,156	1,107	-4.2%	1,170	1,107	1,248	3,511		
Dislocated Workers Numerator	1,031	959	993	966	-2.7%	973	959	993	2,918		
Dislocated Workers Denominator (# of Exiters)	1,169	1,093	1,129	1,101	-2.5%	1,108	1,093	1,129	3,323		
Labor Exchange Numerator	46,446	51,472	55,650	56,976	2.4%	54,699	51,472	56,976	164,098		
Labor Exchange Denominator (# of Exiters)	76,390	83,140	86,950	88,817	2.1%	86,302	83,140	88,817	258,907		
<b>Entered Employment Rate %</b>	<b>Q4-07</b>	<b>Q1-08</b>	<b>Q2-08</b>	<b>Q3-08</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Low Target</b>	<b>High Target</b>
Economically Disadvantaged Adults	78.2%	78.1%	78.2%	80.6%	3.1%	79%	78%	81%		71%	89%
Dislocated Workers	88.2%	87.7%	88.0%	87.7%	-0.3%	88%	88%	88%		75%	94%
Labor Exchange	60.8%	62.0%	64.0%	64.0%	0.0%	63%	62%	64%		56%	70%



**StateStat**

**Department of Labor, Licensing and Regulation  
Division of Workforce Development Quarterly Reporting**

<b>Employment Retention Actuals</b>	<b>Q4-07</b>	<b>Q1-08</b>	<b>Q2-08</b>	<b>Q3-08</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Low Target</b>	<b>High Target</b>
Economically Disadvantaged Adults Numerator	1,235	1,168	1,170	1,126	-3.8%	1,155	1,126	1,170	3464		
Economically Disadvantaged adults denominator (# of exiters)	1,431	1,372	1,375	1,331	-3.2%	1,359	1,331	1,375	4078		
Dislocated Workers Numerator	1,003	895	999	943	-5.6%	946	895	999	2837		
Dislocated Workers Denominator (# Employed at Exit)	1,128	1,007	1,094	1,032	-5.7%	1,044	1,007	1,094	3133		
Labor Exchange Numerator	40,596	47,472	55,216	60,722	10.0%	54,470	47,472	60,722	163410		
Labor Exchange Denominator (# Employed at Exit)	50,577	58,833	67,484	73,913	9.5%	66,743	58,833	73,913	200230		
<b>Employment Retention Rate %</b>	<b>Q4-07</b>	<b>Q1-08</b>	<b>Q2-08</b>	<b>Q3-08</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Low Target</b>	<b>High Target</b>
Economically Disadvantaged Adults	86.3%	85.1%	85.1%	84.6%	-0.6%	85%	85%	85%		70%	87%
Dislocated Workers	88.9%	88.9%	91.3%	91.4%	0.1%	91%	89%	91%		73%	91%
Labor Exchange	80.3%	81.0%	82.0%	82.0%	0.0%	82%	81%	82%		66%	82%
<b>Average Six Month Earnings</b>	<b>Q4-07</b>	<b>Q1-08</b>	<b>Q2-08</b>	<b>Q3-08</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Low Target</b>	<b>High Target</b>
Economically disadvantaged adults numerator	14,297,221	13,064,654	13,189,205	12,994,186	-1.5%	13,082,682	12,994,186	13,189,205	39,248,045		
Economically Disadvantaged Adults Denominator (# Employed at Exit)	1,182	1,118	1,116	1,074	-3.8%	1,103	1,074	1,118	3,308		
Dislocated Workers Numerator	14,950,666	13,755,433	15,427,455	14,427,766	-6.5%	14,536,885	13,755,433	15,427,455	43,610,654		
Dislocated Workers Denominator (# Employed at Exit)	960	866	963	910	-5.5%	913	866	963	2,739		
Labor Exchange Numerator	509,588,801				0.0%	0	0	0	0		
Labor Exchange Denominator (# Employed at Exit)	40,493				0.0%	0	0	0	0		



Department of Labor, Licensing and Regulation  
Division of Workforce Development Quarterly Reporting

Average Six Month Earnings	Q4-07	Q1-08	Q2-08	Q3-08	% Change	Avg	Min	Max	Total	Low Target	High Target
Economically Disadvantaged Adults	\$12,096	\$11,686	\$11,818	\$12,098.9	2.4%	\$11,868	\$11,686	\$12,099	\$35,603	\$10,080	\$12,600
Dislocated Workers	\$15,574	\$15,884	\$16,020	\$15,854.7	-1.0%	\$15,920	\$15,855	\$16,020	\$47,759	\$12,800	\$16,000
Labor Exchange	\$12,585	\$13,018	\$13,346	\$13,706.0	2.7%	\$13,357	\$13,018	\$13,706	\$40,070	\$10,480	\$13,100
Youth Focused Goals	Q4-07	Q1-08	Q2-08	Q3-08	% Change	Avg	Min	Max	Total	Low Target	High Target
Attainment of a High School Diploma, Degree, or Certificate	62.6%	62.3%	66.6%	63.8%	-4.2%	64%	62%	67%		42%	52%
Placement in Unsubsidized Employment or Education	64.6%	66.2%	69.0%	62.6%	-9.3%	66%	63%	69%		51%	64%
One-Stop Demographics	Q4-07	Q1-08	Q2-08	Q3-08	% Change	Avg	Min	Max	Total	Target	
Total Maryland residents who received workforce services	126,171	128,658	131,758	135,859	3.1%	132,092	128,658	135,859	396,275		
Total Veterans receiving workforce services	11,853	12,048	12,105	12,525	3.5%	12,226	12,048	12,525	36,678		
Total persons w/ Disabilities receiving services (Self Disclosed)	7,748	8,007	8,378	8,879	6.0%	8,421	8,007	8,879	25,264		
GENDER	Q4-07	Q1-08	Q2-08	Q3-08	% Change	Avg	Min	Max	Total	Target	
Male	53,391	55,312	57,284	59,899	4.6%	57,498	55,312	59,899	172,495		
Female	53,985	56,034	57,496	59,052	2.7%	57,527	56,034	59,052	172,582		
Blank	18,795	17,312	16,978	16,908	-0.4%	17,066	16,908	17,312	51,198		
RACE	Q4-07	Q1-08	Q2-08	Q3-08	% Change	Avg	Min	Max	Total	Target	
African American	52,266	53,511	55,208	56,913	3.1%	55,211	53,511	56,913	165,632		
White	35,012	36,069	37,196	38,766	4.2%	37,344	36,069	38,766	112,031		
Hispanic	4,880	5,140	5,380	5,781	7.5%	5,434	5,140	5,781	16,301		
Pacific Islander	270	275	294	292	-0.7%	287	275	294	861		
Asian	1,570	1,561	1,619	1,740	7.5%	1,640	1,561	1,740	4,920		
Other	3,007	3,053	3,144	3,365	7.0%	3,187	3,053	3,365	9,562		



Department of Labor, Licensing and Regulation  
Division of Workforce Development Quarterly Reporting

EDUCATION	Q4-07	Q1-08	Q2-08	Q3-08	% Change	Avg	Min	Max	Total	Target
No School	696	604	604	589	-2.5%	599	589	604	1,797	
Elementary School	15,589	15,733	15,645	15,607	-0.2%	15,662	15,607	15,733	46,985	
Some College\Vocational\Technical School	26,577	27,511	28,168	29,029	3.1%	28,236	27,511	29,029	84,708	
BA\BS Degree	11,566	12,004	12,240	12,727	4.0%	12,324	12,004	12,727	36,971	
Some Graduate School	4,581	4,691	4,668	4,720	1.1%	4,693	4,668	4,720	14,079	
High School Diploma	45,527	46,331	46,583	47,181	1.3%	46,698	46,331	47,181	140,095	
GED	7,133	7,480	7,752	8,113	4.7%	7,782	7,480	8,113	23,345	
AA Degree	5,095	5,454	5,597	5,869	4.9%	5,640	5,454	5,869	16,920	

**Common Measures**

**Entered Employment Rate-** of those who are not employed at the date of participation; the # of adult participants who are employed in the first quarter after the exit quarter / # adult participants who exit during the quarter

**Employment Retention Rate-** Of those who are employed in the first quarter after the exit quarter: # of adult participants who are employed in both the second and third quarters after the exit quarter / # of adult participants who exit during the quarter

**Average Earnings-** Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: Total earnings in the second plus the total earnings in the third quarters after the exit quarter / # of adult participants who exit during the quarter

**Placement in Employment or Education-** Of those who are not in post-secondary education or employment (including the military) at the date of participation: # of youth participants who are in employment (including the military) or enrolled in post-secondary education and/or advanced training, occupational skills training in the first quarter after the exit quarter / # of youth participants who exit during the quarter

**Attainment of a Degree or Certificate-** Of those enrolled in education (at the date of participation or at any point during the program): # of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter / # of youth participants who exit during the quarter

**Literacy and Numeracy Gains-** Of those out-of-school youth who are basic skills deficient, Number of youth participants who increase one or more educational functioning levels / Number of youth who completed a year of participation (based on date of 1st youth service) + Number of youth who exit before completing a year of participation + Number of youth participants who increase one or more educational functioning levels



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Division of Financial Regulation**

FINANCIAL REGULATION	MONTHLY REPORTING PERIODS					Fiscal Year To Date				FISCAL YEAR COMPARISON		
	Jan-08	Feb-08	Mar-08	Apr-08	% Change	Avg	Min	Max	Total	FY05	FY06	FY07
<b>LICENSING</b>												
<b>Depository Totals</b>	65	65	65	67	3%	66.6	65	72		76	73	72
Bank Charters	54	54	54	56	4%	55.6	54	61		63	61	61
Credit Union Charters	11	11	11	11	0%	11.0	11	11		13	12	11
<b>Non-Depository Totals</b>	<b>18,790</b>	<b>18,860</b>	<b>19,017</b>	<b>19,032</b>	<b>0%</b>	<b>18,583.2</b>	<b>17,867</b>	<b>19,032</b>		<b>8056</b>	<b>8178</b>	<b>19188</b>
Check Cashier Licenses	509	516	526	530	1%	506	480	530		493	412	469
Collection Agency Licenses	1,397	1,419	1,433	1414	-1%	1,391	1,357	1,433		1,288	1,204	1,346
Consumer Lender Licenses	290	281	298	298	0%	288	281	298		259	279	283
Debt Management Licenses	34	36	36	36	0%	39	34	43		41	44	43
Installment Lender Licenses	300	301	306	305	0%	300	294	306		235	240	293
Money Transmitter licenses	66	72	75	79	5%	83	66	91		74	80	87
Mortgage Lender Licenses	4,340	4,284	4,229	4173	-1%	4,380	4,173	4,533		4,990	5,193	6,178
Mortgage Originator Licenses	11,173	11,267	11,419	11508	1%	10,884	10,002	11,508		0	0	9,712
Sales Finance Company Licenses	681	684	695	689	-1%	712	681	785		676	726	777
<b>Renewal Totals</b>	<b>222</b>	<b>162</b>	<b>248</b>	<b>263</b>	<b>6%</b>	<b>228.3</b>	<b>162</b>	<b>345</b>	<b>2283</b>	<b>866</b>	<b>4483</b>	<b>1558</b>
Check Cashier Licenses	2	2	0	4	0%	6	0	27	57	319	12	248
Collection Agency Licenses	41	39	41	66	61%	45	31	68	453	0	828	261
Consumer Lender Licenses	2	6	49	79	61%	15	0	79	147	46	176	7
Debt Management Licenses	2	0	0	0	0%	3	0	17	32	0	29	3
Installment Lender Licenses	2	1	1	1	0%	2	0	4	15	14	176	9
Money Transmitter Licenses	3	1	1	0	-100%	8	0	40	79	0	70	0
Mortgage Lender Licenses	144	90	136	95	-30%	122	90	185	1,215	2	3,153	834
Mortgage Originator Licenses	0	0	0	0	0%	0	0	0	0	0	0	1
Sales Finance Company Licenses	26	23	20	18	-10%	29	10	77	285	485	39	195
<b>New Application Totals</b>	<b>344</b>	<b>255</b>	<b>283</b>	<b>287</b>	<b>1%</b>	<b>360.0</b>	<b>252</b>	<b>544</b>	<b>3600</b>	<b>1833</b>	<b>2031</b>	<b>12225</b>
Check Cashier Licenses	8	12	10	6	-40%	8	3	17	81	48	50	165
Collection Agency Licenses	24	24	41	53	29%	31	14	53	313	206	266	215
Consumer Lender Licenses	10	3	3	1	-67%	3	1	10	31	38	35	22
Debt Management Licenses	0	1	0	0	0%	0	0	2	3	12	0	0
Installment Lender Licenses	3	0	7	0	-100%	3	0	7	26	41	33	64
Money Transmitter Licenses	0	0	0	1	0%	1	0	2	5	15	8	5
Mortgage Lender Licenses	80	69	59	52	-12%	87	52	184	867	1,358	1,524	1,371
Mortgage Originator Licenses	208	137	151	161	7%	210	137	316	2,096	0	0	10,259
Sales Finance Company Licenses	11	9	12	13	8%	18	5	77	178	115	115	124



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DECISION RATIOS	Jan-08	Feb-08	Mar-08	Apr-08	% Change	Avg	Min	Max	Total	FY05	FY06	FY07
<b>New lic. Decisions&lt;60 total</b>	<b>172</b>	<b>94</b>	<b>151</b>	<b>184</b>	<b>22%</b>	<b>354</b>	<b>94</b>	<b>613</b>	<b>3540</b>			
Check Cashier Licenses	1	4	7	5	-29%	7	1	18	67			
Collection Agency Licenses	13	8	19	32	68%	24	8	44	240			
Consumer Lender Licenses	7	1	4	0	-100%	2	0	7	24			
Debt Management Licenses	0	0	0	0	0%	0	0	2	2			
Installment Lender Licenses	1	1	2	1	-50%	2	1	4	21			
Money Transmitter	0	0	0	0	0%	1	0	4	7			
Mortgage Lender Licenses	61	22	35	54	54%	84	22	147	843			
Mortgage Originator Licenses	78	53	72	84	17%	225	53	427	2,249			
Sales Finance Company Licenses	11	5	12	8	-33%	9	5	13	87			
<b>Licensing change decision on completed application -processing (totals)</b>	<b>233</b>	<b>244</b>	<b>212</b>	<b>271</b>	<b>28%</b>	<b>270</b>	<b>212</b>	<b>425</b>	<b>1,891</b>			
Change of control <60days	1	0	0	0	0%	1	0	3	5			
Change of address <60days	97	97	85	63	-26%	117	63	291	818			
Change of employer <10days	135	147	127	208	64%	153	127	208	1,068			
EXAM RATIOS	Jan-08	Feb-08	Mar-08	Apr-08	% Change	Avg	Min	Max	Total	FY05	FY06	FY07
<b>Depository Totals</b>												
Bank exams completed	1	3	1	3	200%	2	1	4	23	45	46	21
Bank exams scheduled	4	3	3	3	0%	3	1	5	29	47	36	23
Credit Union exams completed	0	3	2	0	-100%	1	0	3	8	13	12	7
Credit Union exams scheduled	1	2	4	1	-75%	1	0	4	12	11	12	8
<b>Non-Depository Totals</b>												
Check Cashier exams completed	15	16	16	7	-56%	7	0	16	74	0	0	7
Check Cashier exams scheduled	16	22	18	14	-22%	10	0	22	104	0	0	11
Collection Agency exams completed	0	0	0	0	0%	0	0	0	0	0	0	0
Collection Agency exams scheduled	0	0	0	0	0%	0	0	0	0	0	0	0
Consumer Lender exams completed	0	0	0	0	0%	0	0	0	0	0	0	0
Consumer Lender exams scheduled	0	0	0	0	0%	0	0	0	0	0	0	0
Debt Management exams completed	0	1	1	2	100%	1	0	2	7	0	3	4
Debt management exams scheduled	0	1	1	2	100%	0	0	2	4	0	0	0
Installment Lender exams completed	0	0	0	0	0%	0	0	0	0	0	0	0
Installment Lender exams scheduled	0	0	0	0	0%	0	0	0	0	0	0	0
Money Transmitter exams completed	2	1	1	1	0%	1	0	2	9	9	12	12
Money Transmitter exams scheduled	2	1	1	2	100%	1	0	2	9	0	0	0
Mortgage Lender exams completed	309	104	88	53	-40%	130	28	309	1,296	494	756	982
Mortgage Lender exams scheduled	121	119	117	116	-1%	122	116	126	1,218	1,401	1,754	1,882
Sales Finance Company exams completed	0	0	0	0	0%	0	0	0	0	0	1	0
Sales Finance Company exams scheduled	0	0	0	0	0%	0	0	0	0	0	0	0



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Exam turn-in efficiency												
Depository	Jan-08	Feb-08	Mar-08	Apr-08	% Change	Avg	Min	Max	Total	FY05	FY06	FY07
<i>Number of completed exams turned into Office &lt;30 days</i>	2	2	1	1	0%	1	1	2	7			
Total number of completed exams during the month	1	6	3	3	0%	3	1	6	31			
<i>Number of reviewed exams sent from Office to Institution &lt;30 days</i>	1	3	1	0	-100%	2	0	4	9			
Total number of Exams Reviewed by Office during the month	2	4	3	5	67%	3	1	5	30			
<i>Number of Exam Responses received from Institutions &lt;30 days</i>	1	1	0	0	0%	1	0	2	5			
Total number of Responses from Institutions received during the month	0	3	0	1	0%	1	0	3	7			
Non-Depository	Jan-08	Feb-08	Mar-08	Apr-08	% Change	Avg	Min	Max	Total	FY05	FY06	FY07
<i>Number of completed exams turned into Office &lt;30 days</i>	63	83	57	47	-18%	52	12	83	262			
Total number of completed exams during the month	326	122	106	63	-41%	131	40	326	657			
<i>Number of reviewed exams sent from Office to Institution &lt;30 days</i>	2	14	16	72	350%	23	2	72	116			
Total number of Exams Reviewed by Office during the month	74	47	61	60	-2%	49	27	90	488			
Number of Exam Responses received from Institutions <30 days	4	0	3	3	0%	0	0	4	10			
Total number of Responses from Institutions received during the month	9	4	14	9	-36%	0	4	14	36			
INVESTIGATION/ENFORCEMENT	Jan-08	Feb-08	Mar-08	Apr-08	% Change	Avg	Min	Max	Total	FY05	FY06	FY07
Investigations initiated	19	32	19	22	16%	19	10	32	188	142	115	
Investigations completed (total)	5	6	6	7	17%	8	4	14	77			
Investigation in Process				15	0%	21	13	28				
Check Cashier	0	0	0	0	0%	0	0	0	0			
Collection Agency	0	0	0	0	0%	0	0	0	0			
Consumer Lender	0	0	0	0	0%	0	0	0	0			
Debt Management	1	3	0	0	0%	1	0	3	11			
Installment Lender	1	1	1	1	0%	1	0	3	10			
Money Transmitter	0	0	0	0	0%	0	0	1	1			
Mortgage Lender	8	10	0	13	0%	9	0	16	90			
Mortgage Originator	1	3	11	6	-45%	3	0	11	27			
Sales Finance	0	0	3	0	-100%	0	0	3	3			
Payday Lenders	8	15	4	2	-50%	5	0	15	46			
Legal action determination for recommendation to proper authorities	4	0	2	0	-100%	5	0	13	52			
Recommendations for legal action after final determination < 10days	4	0	2	0	-100%	5	0	13	52			
Suspensions	0	0	0	0	0%	0	0	0	0			
Revocations	0	0	1	0	-100%	0	0	1	1			



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<b>FINES AND RECOVERIES</b>	<b>Jan-08</b>	<b>Feb-08</b>	<b>Mar-08</b>	<b>Apr-08</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY05</b>	<b>FY06</b>	<b>FY07</b>
<b>Fines Total</b>	<b>\$15,900</b>	<b>\$12,220</b>	<b>\$80,293</b>	<b>\$34,400</b>	<b>-57%</b>	<b>\$23,465</b>	<b>\$1,500</b>	<b>\$80,293</b>	<b>\$234,653</b>	<b>\$ 202,765</b>	<b>\$ 308,361</b>	<b>\$ 533,953</b>
Mortgage Originator	\$3,900	\$3,400	\$34,200	\$10,400	-70%	\$6,840	\$500	\$34,200	\$68,400			
Mortgage Lender	\$12,000	\$8,724	\$43,735	\$23,000	-47%	\$16,080	\$1,000	\$43,735	\$160,799			
Check cashier	\$0	\$0	\$0	\$0	0%	\$0	\$0	\$0	\$0			
Collection Agency	\$0	\$96	\$358	\$0	-100%	\$45	\$0	\$358	\$454			
Consumer Lender	\$0	\$0	\$2,000	\$1,000	-50%	\$300	\$0	\$2,000	\$3,000			
Debt management	\$0	\$0	\$0	\$0	0%	\$200	\$0	\$1,000	\$2,000			
Installment Lender	\$0	\$0	\$0	\$0	0%	\$0	\$0	\$0	\$0			
Money Transmitter	\$0	\$0	\$0	\$0	0%	\$0	\$0	\$0	\$0			
Sales Finance	\$0	\$0	\$0	\$0	0%	\$0	\$0	\$0	\$0			
<b>Recoveries Total</b>	<b>\$217,304</b>	<b>\$104,444</b>	<b>\$52,822</b>	<b>\$121,542</b>	<b>130%</b>	<b>\$94,202</b>	<b>\$18,803</b>	<b>\$217,304</b>	<b>\$942,018</b>	<b>\$ 1,688,398</b>	<b>\$ 1,732,779</b>	<b>\$ 2,294,532</b>
Mortgage Lender	\$85,546	\$91,062	\$40,998	\$60,635	48%	\$72,215	\$18,803	\$168,050	\$722,147			
Check Cashier		\$0	\$0	\$0	0%	\$0	\$0	\$0	\$0			
Collection Agency	\$15,628	\$1,482	\$314	\$37,263	11767%	\$5,669	\$0	\$37,263	\$56,687			
Consumer Lender	\$2,540		\$5,231	\$2,698	-48%	\$1,163	\$0	\$5,231	\$10,469			
Debt Management	\$38,020	\$0	\$0	\$0	0%	\$3,802	\$0	\$38,020	\$38,020			
Installment Lender		\$0	\$0	\$0	0%	\$0	\$0	\$0	\$0			
Money Transmitter		\$0	\$0	\$0	0%	\$0	\$0	\$0	\$0			
Mortgage Lender	\$46,807	\$11,407	\$0	\$18,829	0%	\$7,704	\$0	\$46,807	\$77,043			
Credit Bureau	\$3	\$13	\$2,962	\$0	-100%	\$745	\$0	\$2,962	\$2,978			
Depository	\$100	\$480	\$526	\$34	-94%	\$285	\$34	\$526	\$1,140			
Sales Finance	\$28,660		\$2,791	\$2,083	-25%	\$3,726	\$0	\$28,660	\$33,534			
<b>COMPLAINTS CLOSED</b>	<b>Jan-08</b>	<b>Feb-08</b>	<b>Mar-08</b>	<b>Apr-08</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY05</b>	<b>FY06</b>	<b>FY07</b>
<b>Complaints Closed</b>	79	44	33	<b>8</b>	-76%	97	8	169	966			
Received	114	241	262	<b>132</b>	-50%	178	104	262	1,779	2,899	2,682	2,597
Acknowledged and assigned <10days					0%	0	0	0	0			
Credit bureau (entities are not licensed)	17	32	53	8	-85%	33	8	53	229			
Check cashier	1	1	0	0	0%	0	0	1	3			
Consumer lender	11	23	10	11	10%	11	5	23	74			
Collection Agency	21	70	65	29	-55%	42	20	70	296			
Depository institution (entities are not licensed)	7	11	6	5	-17%	6	4	11	44			
Debt management	0	0	0	0	0%	0	0	1	1			
Elected officials (referred from elected officials office)	0	0	0	0	0%	0	0	1	1			
Installment lender	0	0	0	0	0%	2	0	9	16			
Mortgage lender	22	48	66	58	-12%	41	18	66	286			
Mortgage Originator	0	0	0	0	0%	0	0	0	0			
Money transmitter	0	0	0	0	0%	0	0	1	2			
Sales Finance	13	10	6	11	83%	8	0	13	45			
Non-jurisdictional (regulated by a different agency)	22	46	56	10	-82%	35	10	59	246			



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<b>OUTREACH</b>	<b>Jan-08</b>	<b>Feb-08</b>	<b>Mar-08</b>	<b>Apr-08</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY05</b>	<b>FY06</b>	<b>FY07</b>
Depository institution events	5	4	5	6	20%	3	0	7	31	1	1	1
Community outreach events	7	1	4	6	50%	3	0	7	19			
<b>STAFF TRAINING</b>	<b>Jan-08</b>	<b>Feb-08</b>	<b>Mar-08</b>	<b>Apr-08</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY05</b>	<b>FY06</b>	<b>FY07</b>
Budgeted Examiner and Investigator positions	61	61	61	61	0%	61	57	61				
Examiners and Investigators on staff	52	52	52	54.4	5%	53	52	55				
Examiner and Investigator position vacancies	9	9	9	6.6	-27%	8	5	9				
Examiners and Investigators attended training	0	3	0	1	0%	2	0	8	14			
Hours of training	0	210	0	160	0%	116	0	304	814			
<b>NOTES: New measurement (row 92) highlighted in Yellow.</b>												
<b>Removed "Mortgage Originator" measurement from Fines and Recoveries</b>												



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Labor & Industry	Jan-08	Feb-08	Mar-08	Apr-08	% Change	Fiscal Year To Date				FISCAL YEAR COMPARISON		
						Avg	Min	Max	Total	FY05	FY06	FY07
<b>Employment Standards</b>												
Wage payment claims/investigations	110	129	152	143	-5.9%	134	107	157	1,335	983		992
Open Cases Under Investigation	211	214	235	242	3.0%	299	211	402		314		376
Employee wages recovered (closed cases)	181	132	136	123	-9.6%	146	90	189	1,456	846		634
Employee wages recovered <90 days	\$57,030	\$44,192	\$76,603	\$46,812	-38.9%	\$50,981	\$30,844	\$92,605	\$509,808	\$201,042		\$274,347
Investigators	4	4	4	4	0.0%	4	4	4	4	3		3
Total wages recovered	\$64,207	\$47,882	\$77,142	\$47,017	-39.1%	\$59,722	\$47,017	\$102,082	\$597,224	\$316,655		\$312,923
Inquiries (calls to call center)	3,779	3,344	3,298	2,686	-18.6%	3,129	2,686	3,779	31,293	N/A		7,644
Transferred/referred to outside agency	149	83	86	64	-25.6%	181	64	411	1,807	N/A		323
Handled internally	3,630	3,261	3,212	2,622	-18.4%	2,949	2,353	3,630	29,486	N/A		7,321
Total hours of inquiry calls	203	237	217	323	48.8%	195	118	323	1,954	N/A		291
Customer service agents	7	7	7	7	0.0%	7	7	8	7	2		7
<b>Prevailing wage</b>												
New Projects	9	3	12	13	8.3%	9	0	18	92	73	173	166
Project sites investigated	55	58	62	55	-11.3%	61	41	80	612	254	433	675
Employee interviews conducted	873	968	1,165	951	-18.4%	942	660	1,168	9,417	5,411	8,094	8,094
Total wages recovered	\$31,222	\$50,479	\$20,036	\$174,299	769.9%	\$43,189	\$18,551	\$174,299	\$431,887	\$696,750	\$319,485	\$228,038
Wages recovered per project	\$2,602	\$8,413	\$323	\$3,169	880.7%	\$1,796	\$185	\$8,413		\$2,743	\$737	\$337
Wage rate determinations	20	25	23	23	0.0%	20	11	28	204	186	249	251
Investigators	4	4	4	4	0.0%	4	4	4	4	4	4	4
<b>Living wage</b>												
New service contracts	7	11	6	8	33.3%	9	6	15	54			
Project sites investigated	0	5	2	6	200.0%	2	0	6	13			
Employee interviews conducted	0	4	13	2	-84.6%	3	0	13	19			
Total wages recovered	0	0	0	0	0.0%	0	0	0	0			
Wages recovered per person (avg)	0	0	0	0	0.0%	0	0	0				
Employees receiving restitution	0	0	0	0	0.0%	0	0	0	0			
Investigators	0	0	0	0	0.0%	0	0	0	0			



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						Avg	Min	Max	Total	FY05	FY06	FY07
<b>Safety Inspections - Railroad</b>												
Complaints	4	1	3	1	-66.7%	4	0	18	37	8	12	29
Accident total	2	2	2	3	50.0%	3	2	6	33	22	26	24
Fatalities	0	0	0	0	0.0%	0	0	2	2	5	1	0
Injuries	0	1	0	2	100%	1	0	4	12	7	2	3
Property damage	2	2	2	1	-50.0%	3	1	5	27	10	23	21
Inspector positions authorized	4	4	4	4	0.0%	4	4	4	4	6	6	6
Inspectors	3	3	3	3	0.0%	3	3	3	3	3	3	3
Defects identified	43	260	347	166	-52.2%	162	43	347	1,619	1,037	1,565	2,240
Violations identified	1	0	12	3	-75.0%	3	0	12	32	15	18	39
Miles of track	40	83	226	197	-12.8%	123	40	226	1,229	1,329	1,388	1,293
Locomotives	3	63	65	12	-81.5%	34	3	65	340	390	362	380
Rail cars	129	900	525	210	-60.0%	452	129	900	4,522	5,872	6,018	6,420
Operating Practices	15	13	6	11	83.3%	13	6	20	127	147	135	150
<b>Safety Inspections - Amusement rides</b>												
Complaints	0	0	2	0	-100.0%	1	0	3	6	5	3	3
Incidents	0	0	0	0	0.0%	0	0	0	0	7	5	7
Accidents	0	0	0	1	100%	0	0	2	4	4	9	5
Fatalities	0	0	0	0	0.0%	0	0	0	0	0	1	1
Certificate inspection	12	21	161	374	132.3%	258	12	681	2,581	3,709	3,843	4,034
Reinspections	0	0	0	2	100%	0	0	2	3	71	76	41
Preliminary	0	24	90	30	-66.7%	39	0	114	388	432	591	358
Strip down	1	2	19	8	-57.9%	3	0	19	30	64	107	30
Inspector positions authorized	7	7	7	7	0.0%	7	7	7	7	6	6	6
Inspectors	5	6	6	6	0.0%	5	5	6	6	5	6	5
Defects identified	0	8	38	82	115.8%	31	0	95	306	649	1,014	954
Certificates issued	12	21	161	372	131.1%	257	12	677	2,565	3,706	3,829	4,003



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						Avg	Min	Max	Total	FY05	FY06	FY07
<b>Safety Inspection - Elevators</b>												
Complaints	8	9	4	0	-100.0%	4	0	9	38	84	76	92
Accidents	3	5	11	9	-18.2%	4	1	11	41	15	11	12
Fatalities	0	0	0	0	0.0%	0	0	0	0	0	0	0
Inspections (Finals, Alterations, Hoists)	117	128	139	124	-10.8%	114	96	139	1,137	1,260	1,218	1,113
Periodic State Inspections	1,391	1,194	1,033	1,124	8.8%	1,099	905	1,391	10,993	13,649	14,580	15,635
Violations identified	3,076	2,868	2,689	2,471	-8.1%	2,632	1,996	3,076	26,320	42,140	41,033	43,871
Unsafe equipment notices	4	13	14	4	-71.4%	8	3	14	75	183	198	67
Inspection certificates issued	869	807	745	790	6.0%	669	393	869	6,693	6,359	7,378	7,897
Inspection overdues	4,670	4,869	5,208	5,777	10.9%	4,053	2,691	5,777		4,556	4,342	2,632
Inspector positions authorized	26	26	26	26	0.0%	26	26	26	26	26	26	26
Inspectors	21	21	21	21	0.0%	21	21	21	21	23	22	24
Elevators Registered (active)	20,507	20,533	20,525	20,589	0.3%	20,390	20,104	20,589		18,802	19,394	20,039
<b>Boilers and pressure vessels</b>												
Accidents	0	0	0	0	0.0%	0	0	1	1	3	3	2
Inspections - Boilers	1,016	1,071	1,094	1,220	11.5%	993	455	1,577	9,933	14,118	15,534	15,081
Inspections - Pressure vessels	687	721	788	781	-0.9%	743	416	1,122	7,425	12,145	10,809	12,193
Objects with Violations	96	108	143	81	-43.4%	87	40	143	872	1,559	1,808	1,586
Inspections resulting in Certificates (State)	383	524	371	350	-5.7%	333	220	524	3,329	4,982	4,975	3,441
Inspections resulting in Certificates (Special)	1,405	1,194	960	1,605	67.2%	1,433	847	2,083	14,329	18,693	17,704	19,490
Inspector positions authorized	13	13	13	13	0.0%	13	13	13	13	11	11	11
Inspectors (current)	7	7	7	8	14.3%	7	6	8	8	7	7	6
Boilers Registered (active)	55,872	55,877	55,914	55,853	-0.1%	55,707	55,355	55,914		55,117	54,789	55,352
<b>OVERDUE INSPECTIONS</b>												
MD	2,729	2,525	2,453	2,363	-3.7%	2,680	2,363	2,864		1,558	2,367	2,751
ACE	37	37	27	41	51.9%	40	21	63		15	27	26
ARISE	158	283	318	275	-13.5%	437	141	886		307	530	686
CHUBB	494	476	401	434	8.2%	421	351	494		939	308	406
CINCINNATI	62	67	89	65	-27.0%	78	62	106		115	66	38
CAN	250	281	282	254	-9.9%	242	190	282		209	139	193
FM GLOBAL	58	104	69	95	37.7%	72	30	104		241	78	65
HARTFORD	3,505	3,857	3,985	4,288	7.6%	3,635	3,328	4,288		2,819	2,367	2,829
HARTFORD-CT	135	117	121	121	0.0%	106	6	135		0	0	5
UNCLAIMED	4,842	5,031	5,120	5,016	-2.0%	4,771	4,530	5,120		6,912	4,861	4,519
SENECA	64	74	75	75	0.0%	72	58	94		51	45	88
ST PAUL	1,023	1,044	1,106	1,108	0.2%	998	871	1,108		952	917	822
ZURICH	503	369	403	488	21.1%	484	369	706		1,217	921	867
ROYAL SUNALLIANCE	0	0	0	0	0.0%	0	0	0		103		0
SASOL NA	2	2	2	2	0.0%	2	1	5		0	77	1
NATIONAL UNION	0	0	0	1	100%	1	0	2		21	2	2
TOTAL OVERDUE	13,862	14,267	14,451	14,626	1.2%	14,037	13,641	14,626		15,459	12,705	13,298



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Division of Labor and Industry**

Labor & Industry	Jan-08	Feb-08	Mar-08	Apr-08	% Change	Fiscal Year To Date				FISCAL YEAR COMPARISON		
						Avg	Min	Max	Total	FY05	FY06	FY07
<b>MOSH</b>												
Voluntary compliance sites	3	0	0	1	100%	2	0	4	15	4	15	9
Inspections	110	78	114	119	4.4%	109	41	171	1,094	1,148	1,137	1,433
Inspector positions authorized	59	59	59	59	0.0%	59	59	59	59	64	59	59
Inspectors (current)	58	56	56	56	0.0%	55	53	58	58	55	43	54
Violations	868	498	650	804	23.7%	575	219	868	5,750	5,175	4,713	5,446
Hazards abated	550	455	545	701	28.6%	431	125	701	4,305	5,175	4,713	5,446
Employees removed from exposure	8,113	8,868	7,224	6,216	-14.0%	5,453	1,268	8,868	54,531	55,930	46,465	111,334
Training Classes	5	5	8	6	-25.0%	7	3	13	70	199	179	201
Training participants	151	134	245	153	-37.6%	184	45	380	1,837	5,590	5,787	5,492
Complaints w/ serious hazards inspected	12	9	7	5	-28.6%	5	0	12	51	101	74	71
Accidents Investigated	7	14	14	12	-14.3%	12	7	15	119	150	150	139
Fatalities investigated	1	4	0	3	100%	2	0	4	17	37	35	32
Fatalities investigated <1 day of notification	1	4	0	3	100%	2	0	4	17	34	30	28
% investigated <1 day	100%	100%	100%	100%	0.0%	100.0%	100.0%	100.0%		91.90%	85.70%	87.50%
Discrimination complaints	1	3	1	2	100.0%	2	1	3	19	24	23	36
Consultation Initial Safety	11	11	17	13	-23.5%	13	5	29	134	191	170	173
Consultation Initial Health	8	10	10	10	0.0%	8	4	12	84	90	114	94
Consultation Follow up	1	3	1	1	0.0%	2	0	5	24	38	41	38
Consultation Training	2	0	0	1	100%	1	0	2	9	14	9	8
<b>Apprenticeship and training</b>	<b>Jan-08</b>	<b>Feb-08</b>	<b>Mar-08</b>	<b>Apr-08</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY05</b>	<b>FY06</b>	<b>FY07</b>
Programs registered	502	502	500	499	-0.2%	505	499	511		531	517	513
Visits - Compliance review	0	2	6	4	-33.3%	3	0	6	34	13	28	13
Visits - Technical assistance	21	11	19	10	-47.4%	11	3	21	111	74	120	131
Visits - Marketing and development	14	8	18	17	-5.6%	11	5	18	106	83	61	75
Apprentices registered - total	10,153	10,161	10,154	10,063	-0.9%	10,091	9,516	10,320		8,183	8,669	9,398
Total # Minority Apprentices	3,981	4,010	3,996	3,973	-0.6%	3,979	3,778	4,085		3,034	3,381	3,698
Total # Women Apprentices	506	510	511	513	0.4%	508	497	513		408	420	492
Minority Apprentice Graduates	10	14	14	18	28.6%	18	5	48	175	343	329	298
Women Apprentice Graduates	0	5	0	0	0.0%	2	0	5	15	53	44	75
Apprentice graduates - total	51	92	60	104	73.3%	65	11	150	650	1,197	1,107	1,175
Field representatives	4	4	4	4	0.0%	4	4	4	4	4	4	4
Participating Employers	3,092	3,103	3,107	3,109	0.1%	3,077	3,042	3,109		2,913	3,015	3,030



Department of Labor, Licensing and Regulation  
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Jan-08	Feb-08	Mar-08	Apr-08	% Change	Avg	Min	Max	Total	FY05	FY06	FY07
<b>LICENSE TOTALS</b>												
Architects	5,823	5,833	5,861	5,914	0.9%	5,825	5,779	5,914	46,603	5,604	5,553	5,679
Barbers	6,207	6,207	6,259	6,281	0.4%	6,200	6,140	6,281	49,601	6,156	6,206	6,155
Bay Pilots	72	72	72	72	0.0%	71	67	72	567	69	63	69
Cemetery Oversight	973	992	1,097	1,124	2.5%	1,026	973	1,124	8,206	1,077	948	979
Certified Interior Design	300	296	303	308	1.7%	298	289	308	2,384	280	289	289
Certified Public Accountants	19,638	19,651	19,699	19,791	0.5%	19,620	19,523	19,791	156,957	19,196	19,346	19,368
Cosmetologists	46,994	47,025	47,274	47,451	0.4%	47,031	46,761	47,451	329,215	44,105	44,907	45,863
Stationary Engineers	5,735	5,722	6,100	6,287	3.1%	5,769	5,431	6,287	46,151	5,358	5,116	5,132
Foresters	181	181	182	185	1.6%	181	178	185	1,446	191	189	180
Home Improvement	25,883	26,126	26,223	26,442	0.8%	25,792	25,076	26,442	206,336	17,283	17,646	18,103
HVACR Contractors	16,524	16,524	16,625	16,644	0.1%	16,458	16,197	16,644	131,667	14,734	15,305	15,901
Landscape Architects	912	919	924	927	0.3%	912	899	927	7,297	812	857	876
Land Surveyors	968	971	975	980	0.5%	974	968	980	7,792	930	909	928
Master Electricians	4,570	4,614	4,678	4,713	0.7%	4,516	4,272	4,713	36,126	4,561	4,719	4,372
Plumbers	13,437	13,475	13,597	13,613	0.1%	13,441	13,279	13,613	107,530	12,024	12,603	13,043
Precious Metal Dealers & Pawnbrokers	234	249	261	275	5.4%	248	233	275	1,984	266	244	265
Professional Engineers	18,222	18,221	18,348	18,416	0.4%	18,127	17,885	18,416	145,019	16,255	16,804	17,435
Real Estate	55,820	55,407	55,316	55,072	-0.4%	55,740	55,072	56,197	445,920	48,041	53,710	55,788
Real Estate Appraisers and Home Inspectors	6,035	5,987	5,931	5,932	0.0%	5,864	5,621	6,035	46,913	4,692	5,302	5,462
<b>NEW LICENSES</b>												
Architects	20	21	26	31	19.2%	28	14	46	278	350	379	369
Barbers	38	41	36	55	52.8%	45	36	55	453	603	581	544
Bay Pilots	0	0	0	0	0.0%	1	0	3	7	1	0	4
Cemetery Oversight	8	5	88	39	-55.7%	28	5	88	278	347	252	330
Certified Interior Design	1	2	4	4	0.0%	3	0	6	28	20	16	22
Certified Public Accountants	67	134	51	94	84.3%	74	48	134	743	531	559	602
Cosmetologists	321	281	341	365	7.0%	360	281	436	3,602	4,163	4,276	4,272
Stationary Engineers	50	64	180	185	2.8%	104	49	185	1,035	236	174	420
Foresters	1	1	0	3	0.0%	1	0	3	6	7	3	5
Home Improvement	192	338	215	362	68.4%	271	158	487	2,707	2,394	2,349	2,890
HVACR Contractors	173	192	139	188	35.3%	211	139	313	2,114	2,386	2,617	2,669
Landscape Architects	7	3	8	4	-50.0%	6	1	11	56	54	52	51
Land Surveyors	0	11	4	2	-50.0%	5	0	14	48	52	55	27
Master Electricians	32	24	36	27	-25.0%	31	24	43	312	324	335	349
Plumbers	130	111	179	141	-21.2%	165	111	277	1,651	1,637	1,945	1,838
Precious Metal Dealers & Pawnbrokers	4	6	15	20	33.3%	6	1	20	64	15	16	25
Professional Engineers	245	72	108	59	-45.4%	108	38	267	1,084	1,233	1,108	1,203
Real Estate	877	748	675	817	21.0%	800	0	1,191	8,004	7,101	8,820	9,854
Real Estate Appraisers and Home Inspectors	111	31	30	49	63.3%	100	30	303	997	965	1,119	927



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OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Jan-08	Feb-08	Mar-08	Apr-08	% Change	Avg	Min	Max	Total	FY05	FY06	FY07
<b>LICENSE RENEWALS</b>												
Architects	221	236	203	284	39.9%	222	172	284	2,217	2,489	2,475	2,612
Barbers	97	102	191	308	61.3%	199	86	308	1,994	2,489	2,388	2,882
Bay Pilots	0	0	0	25	0.0%	3	0	25	25	10	65	0
Certified Interior Design	10	6	9	4	-55.6%	13	4	26	130	131	132	126
Certified Public Accountants	843	610	629	795	26.4%	768	610	849	7,678	9,599	9,273	9,507
Cosmetologists	1,744	1,562	1,660	2,020	21.7%	1,734	1,461	2,020	17,339	19,071	20,479	20,093
Stationary Engineers	202	197	164	215	31.1%	196	150	234	1,961	2,443	2,404	2,304
Foresters	3	1	3	3	0.0%	2	1	3	21	157	21	150
Home Improvement	487	671	790	1,216	53.9%	846	487	1,216	8,460	10,471	9,257	11,457
HVACR Contractors	460	495	465	611	31.4%	585	353	1,031	5,852	4,817	6,447	5,312
Landscape Architects	37	26	37	28	-24.3%	35	22	46	345	386	398	409
Land Surveyors	38	47	44	73	65.9%	34	15	73	343	382	478	403
Master Electricians	144	119	192	284	47.9%	212	119	351	2,119	2,164	2,021	1,809
Plumbers	283	321	357	508	42.3%	446	283	606	4,459	4,749	4,915	5,078
Precious Metal Dealers & Pawnbrokers	9	9	4	8	100.0%	11	4	18	110	72	148	71
Professional Engineers	671	434	497	708	42.5%	567	434	708	5,674	6,779	6,911	7,183
Real Estate	2,705	2,289	2,743	2,935	7.0%	2,513	2,243	2,935	25,127	18,626	19,955	25,881
Real Estate Appraisers and Home Inspectors	89	57	55	55	0.0%	65	52	89	648	612	665	1,316
Cemetery Oversight	3	10	75	57	-24.0%	23	1	75	225	141	223	203
<b>HOME IMPROVEMENT</b>												
Complaints (licensed)	61	58	66	113	71.2%	95	46	166	952	1,845	1,678	1,612
Complaints (unlicensed)	48	62	34	89	161.8%	72	34	113	716	1,349	1,394	1,294
Investigations completed	241	365	373	389	4.3%	294	112	389	2,938	3,730	3,662	3,308
Investigation time to resolution in Days	124	145	106	70	-34.0%	115	70	175	1,152	57	65	91
ADR (Alternate Dispute Resolution)	11	19	35	37	5.7%	21	11	37	207			393
District court	53	75	102	77	-24.5%	87	53	122	872			1280
Investigators	7	7	8	8	0.0%	7	6	8	70			7
Avg. caseload	63	71	101	114	12.9%	101	50	175	1,006			93
<b>REAL ESTATE</b>												
Complaints	71	65	80	152	90.0%	77	50	152	773	449	409	777
Investigations	8	18	5	23	360.0%	15	5	24	150	148	127	97
Investigation time to resolution in Days	147	121	116	81	-30.2%	130	81	157	1,298			
ADR	4	2	0	18	0.0%	3	0	18	32	36	26	25
District court	0	0	0	0	0.0%	0	0	0	0	0	0	0
Investigators	3	4	4	4	0.0%	5	3	5	45		2	2
Avg. caseload	20	20	20	20	0.0%	20	20	20	200		25	25



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OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Jan-08	Feb-08	Mar-08	Apr-08	% Change	Avg	Min	Max	Total	FY05	FY06	FY07
<b>DISCIPLINARY ACTIONS</b>												
Architects	1	0	0	0	0.0%	0	0	3	4	1	10	4
Barbers	2	0	0	0	0.0%	0	0	2	4	9	1	1
Bay Pilots	0	0	0	0	0.0%	0	0	0	0	0	0	0
Certified Interior Design	0	0	0	0	0.0%	0	0	0	0	0	0	0
Certified Public Accountants	0	0	1	0	-100.0%	0	0	2	4	5	6	1
Cosmetologists	3	2	5	2	-60.0%	2	0	5	16	36	4	49
Stationary Engineers	0	0	0	0	0.0%	0	0	0	0	0	0	0
Foresters	0	0	0	0	0.0%	0	0	0	0	0	0	0
Home Improvement	0	12	0	13	100%	11	0	24	106			186
HVACR Contractors	0	0	0	0	0.0%	0	0	1	2		2	2
Landscape Architects	0	0	0	0	0.0%	0	0	0	0	0	0	0
Land Surveyors	1	0	0	0	0.0%	0	0	1	1	0	2	0
Master Electricians	0	0	0	0	0.0%	0	0	0	0	0	0	0
Plumbers	0	0	0	0	0.0%	0	0	2	3		13	9
Precious Metal Dealers & Pawnbrokers	0	0	0	0	0.0%	0	0	1	2	0	0	1
Professional Engineers	2	0	1	0	-100.0%	1	0	2	7	8	11	7
Real Estate	N/A	2	1	28	2700.0%	5	1	28	44	41	41	35
Real Estate Appraisers and Home Inspectors	0	0	2	0	-100.0%	1	0	3	7	12	7	8
<b>ALL OTHERS</b>	<b>Jan-08</b>	<b>Feb-08</b>	<b>Mar-08</b>	<b>Apr-08</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY05</b>	<b>FY06</b>	<b>FY07</b>
Complaints	64	48	59	48	-18.6%	51	40	64	512	532	580	681
Investigations	14	7	7	11	57.1%	6	0	14	55	76	51	42
Investigation time to resolution	89	49	71	71	0.0%	53	0	147	531	92	185	35
ADR	0	0	0	0	0.0%	0	0	0	0			
District court	0	0	0	0	0.0%	0	0	1	1	5	3	7
Investigators	0.5	0.5	0.5	0.5	0.0%	1	0	1	7	1.5	1	1.5
Avg. caseload	10	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			
<b>CALL CENTERS</b>	<b>Jan-08</b>	<b>Feb-08</b>	<b>Mar-08</b>	<b>Apr-08</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>FY05</b>	<b>FY06</b>	<b>FY07</b>
Call volume	12,358	11,845	10,725	9575	-10.7%	9,788	5,596	12,358	58,729			
Avg length of call in min	1.44	1.42	1.38	1.37	-0.7%	1	1	2	9			
Resolution of problem on call												
Transfer to other entity												
Customer service agents	3.73	3.45	3.41	2.83	-17.0%	3	3	4	20			



Department of Labor, Licensing and Regulation  
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OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD					Fiscal Year To Date				FY COMPARISON		
	Jan-08	Feb-08	Mar-08	Apr-08	% Change	Avg	Min	Max	Total	FY05	FY06	FY07
Architects					0	N/A	0	0	0			
Barbers					0	N/A	0	0	0			
Bay Pilots					0	N/A	0	0	0			
Certified Interior Design					0	N/A	0	0	0			
Certified Public Accountants					0	N/A	0	0	0			
Cosmetologists					0	N/A	0	0	0			
Stationary Engineers					0	N/A	0	0	0			
Foresters					0	N/A	0	0	0			
Home Improvement					0	N/A	0	0	0			
HVACR Contractors					0	N/A	0	0	0			
Landscape Architects					0	N/A	0	0	0			
Land Surveyors					0	N/A	0	0	0			
Master Electricians					0	N/A	0	0	0			
Plumbers					0	N/A	0	0	0			
Precious Metal Dealers & Pawnbrokers					0	N/A	0	0	0			
Professional Engineers					0	N/A	0	0	0			
Real Estate					0	N/A	0	0	0			
Real Estate Appraisers and Home Inspectors					0	N/A	0	0	0			
MFR Complaint Measures (NEW)	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	Average	2007 Estimate	% Estimate Met				
complaints received	1,137	816	1,013	935	3,901	975	4,300	90.7%				
complaints closed	772	791	869	923	3,355	839	4,000	83.9%				
complaints closed <180 days	504	515	501	607	2,127	532	3,200	66.5%				
% of complaints closed < 180 days	65.3%	65.1%	57.7%	65.8%	63.4%	63.4%	80.0%	79.2%				
complaints received	1,137	816	1,013	935	3,901	975	4,300	90.7%				
complaints closed	772	825	869	924	3,390	3,390	4,000	84.8%				
average completion time	188	201	251	193	209	209	135	46.3%				
HIC complaints closed	570	513	497	580	2,160	540	3,526	61.3%				
HIC resolved by mediation/settlmnt	84	97	108	104	393	98	705	55.7%				
%complaints resolved by mediation/settlement	14.7%	18.9%	21.7%	17.9%	18.2%	18.2%	20.0%	91.0%				
\$ recovered for consumers in non-guaranty cases from HIC activities	720,447	745,795	571,433	737,233	2,774,908	693,727	2,500,000	111.0%				



StateStat

Department of Labor, Licensing and Regulation  
Division of Occupational and Professional Licensing

OCC. & PROF. LICENSING	MONTHLY REPORTING PERIOD				Total	Fiscal Year To Date			FY COMPARISON
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter		Average	2007 Estimate	% Estimate Met	
<b>MFR General Measures</b>									
Customer service rating, on a scale of 1 to 10	NA	NA	NA				5.5	0	
licensees regulated	NA	NA	NA	NA	NA	NA	NA	NA	
renewals processed	20,948	20,727	21,196	22,759	85,630	21,408	76,000	113%	
% renewals via Internet/telecommunications	82%	86%	86%	87%	85%	85%	82.5%	103%	
renewals processed through Internet/telecom media	17,256	17,797	18,229	19,747	73,029	18,257	62,700	116%	
original applications processed	6029	5,476	5,440	5,905	22,850	5,713	16,000	143%	
original applications processed through Internet/telecom media	4,359	3,621	3,701	4,083	15,764	3,941	10,880	145%	
%original apps via Internet/telecommunications	72.30%	66.12%	68.03%	69.14%	68.99%	68.99%	68%	101%	



Department of Labor, Licensing and Regulation  
Division of Unemployment Insurance

UNEMPLOYMENT INSURANCE	Monthly Reporting Periods					% Change	Fiscal Year To Date					FISCAL YEAR COMPARISON		
	Jan-08	Feb-08	Mar-08	Apr-08			Avg	Min	Max	Total	Target	FY05	FY06	FY07
<b>ISSUANCES AND DETERMINATIONS</b>														
<b>New Claims Filed</b>	27,476	18,888	19,878	20,047		0.9%	20,163	13,984	27,476	201,634				
<b>Persons Currently Drawing UI Benefits</b>	46,526	45,314	52,529	42,891		-18.3%	40,777	31,013	52,529	407,770				
<b>Dollars Paid in Benefits (in millions \$\$\$)</b>	48.2	49.0	57.0	44.7		-21.6%	41.3	29.0	57.0	412.7		408	402	458
<b>Trust Fund Balance (in million \$\$\$)</b>	972	954	920	916		-0.4%	1,007	916	1,078	10,071	980	883	1032	1058
# of First UI Checks issued - Regular UI	14,189	11,201	9,151	7,755		-15.3%	8,778	5,319	14,189	87,784		94,545	87,139	84,681
# of First UI Checks issued - Ex. Federal Employees	76	31	31	36		16.1%	43	31	76	430		1,043	698	581
# of First UI Checks issued - Ex Military	62	60	64	58		-9.4%	61	54	68	609		620	977	794
# of First UI Checks issued - TOTAL	14,327	11,292	9,246	7,849		-15.1%	8,882	5,421	14,327	88,823		96,208	88,814	86,056
% of First UI Checks Issued <21 days – Regular UI <b>DLA = 87%</b>	96.0%	94%	93%	95%		2.2%	93.8%	92%	96.0%	93.0%	87%	94.1%	94.3%	94.1%
% of First UI Checks Issued <21 days – Ex-Fed. Employees <b>DLA = 70%</b>	96%	83%	84%	94%		11.9%	91.2%	83%	98.0%	93.7%	70%	96.0%	91.1%	88.9%
% of First UI Checks Issued <21 days – Ex-Military Personnel <b>DLA = 87%</b>	95%	94%	95%	93%		-2.1%	93.7%	89%	97.0%	95.0%	87%	88.1%	95.9%	96.0%
# of Determinations [nonmonetary e.g. quit/fired]	31,823	28,348	27,408	28,059		2.4%	26,437	23,115	31,823	264,368		264,242	267,081	278,665
% of Determinations issued in 21 days of issue detection <b>DLA = 80%</b>	86.1%	92.5%	91.7%	90.8%		-1.0%	88.1%	82.3%	92.5%	88.8%	80%	94.0%	93.7%	93.3%
<b>FEDERAL REVIEW - QUARTERLY</b>	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>		<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY05</b>	<b>FY06</b>	<b>FY07</b>
# of determinations passing Federal Review - quality/accuracy	122	127	96	118		22.9%	116	96	127	463		525	600	550
% of determinations passing Federal Review - quality/accuracy <b>DLA = 75%</b>	81.7%	84.7%	84.9%	77.3%		-9.0%	82.1%	77.3%	84.9%		75%	86.5%	83.3%	83.2%
# of employer status determinations completed	5,342	4,461	4,531	5602		23.6%	4,984	4,461	5,602	19,936		20,928	21,280	21,368
% of determinations completed <180 days of establishment <b>DLA = 80%</b>	85.3%	82.4%	83.5%	92.4%		10.7%	85.9%	82.4%	92.4%		80%	82.3%	83.1%	82.5%
# of detectable/recoverable overpayments established	7,138	5,656	5,255	6295		19.8%	6,086	5,255	7,138	24,344		26,364	24,812	26,536
% of overpayments established for recovery <b>DLA = 55%</b>	78.5%	78.2%	90.90%	96.2%		5.8%	86.0%	78.2%	96.2%		55%	75.1%	64.5%	78.5%
# of employer taxes deposited into Clearing Account	\$76.1M	\$62.3M	\$68.8M	\$77.2M		12.2%	\$101.0M	\$62.3M	\$176.1M	\$404M		\$435M	\$415M	\$395M
% of taxes deposited into Clearing Account w/i 3 business days <b>DLA = 90%</b>	99.0%	99.0%	99.00%	99.50%		0.5%	99.1%	99.0%	99.5%		90.0%	99.0%	99.0%	99.0%
# of employers audited	857	788	1,017	851		-16.3%	878	788	1,017	3,513	700/2800	2,737	2,755	2,841
% of employers audited <b>DLA = 2% per year</b>	2.4%	2.2%	2.9%	2.4%		-17.1%	2.5%	2.2%	2.9%		2%	2.1%	2.2%	2.1%
<i>Note: % = Federal {USDOL} Desired Level of Achievement (DLA) figure</i>														
Yellow highlights indicates new measurements														



Department of Labor, Licensing and Regulation  
Unemployment Insurance Appeals

LOWER APPEALS	MONTHLY REPORTING PERIODS					Fiscal Year To Date					FY COMPARISON			
	Case tracking	Jan-08	Feb-08	Mar-08	Apr-08	% Change	Avg	Min	Max	Total	Target	FY05	FY06	FY07
Disposition - in favor of appellant	797	850	941	790	-16.0%	840	759	977	8,398			10,181	9,689	8,128
Disposition - not in favor appellant	1,453	1,450	1,490	1,563	4.9%	1,436	1,121	1,585	14,359			17,111	16,898	17,207
Total No. U.I. Decisions	2,250	2,300	2,431	2,353	-3.2%	2,276	1,880	2,562	22,757			27,292	26,587	25,335
% of cases out in 30 days	57%	68%	68.0%	1	-7.4%	68%	57%	75%		**60%		75%	65%	68%
% of cases out in 45 days	90%	89%	90.0%	1	1.1%	91%	89%	95%		***92%		94%	89%	91%
Case age (avg) in days	20	17	19	21	10.5%	19	17	21		*****				
<b>Quarterly Fed. Evaluation of Hearing Examiner Quality</b>					0.0%									
% scoring better than 90 ****		89%			0.0%	93%	89%	96%		80%		93%	99%	96%

\*\* Per USDOL Guidelines

\*\*\*Per M.F.R.; U.S. D.O.L. is 85%

\*\*\*\*Score of 90 Per M.F.R. ; U.S.D.O.L. is scoring 85 or better

\*\*\*\*\*U.S.D.O.L. has not established a target for this measure

HIGHER APPEALS	MONTHLY REPORTING PERIODS					Fiscal Year To Date					FY COMPARISON*****		
	Jan-08	Feb-08	Mar-08	Apr-08	% Change	Avg	Min	Max	Total	Target	FY05	FY06	FY07
Appeals Recieved	458	295	291	317	8.9%	314	183	458	3,139		1,840	1,783	1,620
Decisions Mailed	292	284	303	273	-9.9%	294	258	360	2,942		1,971	1,851	1,708
Disposition - Affirmed●	278	116	194	137	-29.4%	204	116	278	1,426				
Disposition -Affirmed w/comment		143	84	96	14.3%	108	84	143	323				
Disposition - Reversed	2	5	7	8	14.3%	5	2	8	46		37	29	16
Disposition - Remanded	8	16	13	25	92.3%	37	8	99	257				
Disposition - Modified●	0	2	3	4	33.3%	2	0	4	12				
Disposition - Unnecessary●	0	0	2	0	-100.0%	1	0	2	6				
% of cases out in 45 days	0.93	83%	86%	78%	-9.3%	87%	78%	93%		50%*	80%	76%	91%
% of cases out in 75 days	0.98	98%	94%	95%	1.1%	97%	94%	98%		80%*	96%	93%	97%
% of cases out in 75 days	0.98	100%	94%	95%	1.1%	97%	94%	100%		90%**	96%	93%	97%
Case age (avg)	23	26	26	26	0.0%	26	23	29		40***			

● Figures not previously maintained. As of Oct. 31, 2007 information will be available on a monthly basis.

\*USDOL Time Lapse Standards

\*\* MFR Measurement

\*\*\*New Case Aging Standards - The proposed Acceptable Level of Performance for the average age of appeals for Higher Authority Appeals is 40 days.



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Racing Commission**

Volume 2 Number 9  
 Reporting Period April 2008

RACES	Bi-Weekly Reporting Periods					Fiscal Year to Date					FY Comparison		
	3/14/08	3/31/08	4/15/08	4/30/08	% Change	Avg	Min	Max	Total	Target	FY05	FY06	FY07
Live racedays - thoroughbred	8	9	8	8	0.0%	9	0	16	146		195	187	128
Live Race Days-harness	4	5	4	4	0.0%	4	0	9	63		97	106	74
Races - thoroughbred					0.0%	86	0	164	257				
Races - harness					0.0%	0	0	0	0				
Starters - thoroughbred					0.0%	701	0	1,374	2,103				
Starters - harness					0.0%	0	0	0	0				
Avg starters/race (thoroughbred)					0.0%	5	0	8	16				
Avg starters/race (harness)					0.0%	0	0	0	0				
Wagering - thoroughbred	11,576,470	12,712,340	11,463,501	11,443,750	-0.2%	15,036,041	10,102,439	26,161,562	255,612,705		358,360,108	338,925,415	249,667,559
Wagering - harness	3,711,176	3,994,722	3,777,204	3,495,365	-7.5%	4,557,443	2,837,290	8,335,178	77,476,531		119,836,049	110,294,127	76,421,537
Wagering - total	15,287,646	16,707,062	15,240,705	14,939,115	-2.0%	19,593,484	12,939,729	34,207,232	333,089,236		478,196,157	449,219,542	326,089,096
Purse amount - thoroughbred					0.0%	2,198,946	1,504,680	2,594,746	6,596,838		35,622,202	40,581,123	
Purse amount - harness					0.0%	0	0	0	0		4,184,330	5,392,600	
Avg purse - thoroughbred					0.0%	12,998	0	19,540	38,995				
Avg purse - harness					0.0%	0	0	0	0				
<b>TESTING AND SUPERVISION</b>	<b>3/14/08</b>	<b>3/31/08</b>	<b>4/15/08</b>	<b>4/30/08</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY05</b>	<b>FY06</b>	<b>FY07</b>
Equine - Blood/gas tests	0	271		0	0.0%	17	0	271	274				13
Equine - Blood/gas overages	0	0	0	0	0.0%	0	0	0	0		0	2	
Equine - specimen testing	508	469	435	489	12.4%	490	285	1,107	8,324		11,284	10,044	7,402
Equine - violations	0	0	1	0	-100.0%	1	0	7	18		50	17	34
Human testing	0	0		0	0.0%	1	0	13	23		84	80	48
Confirmations (+-)	1	1	1	0	-100.0%	1	0	4	20		3	6	7
Rulings issued - thoroughbred	13	16		24	100%	13	0	24	201				
Rulings issued - harness	0	5	4	0	-100.0%	3	0	11	39				
<b>Rulings issued - total</b>	<b>13</b>	<b>21</b>	<b>4</b>	<b>24</b>	<b>500.0%</b>	<b>12</b>	<b>0</b>	<b>24</b>	<b>203</b>				
<b>THOROUGHBRED LICENSING</b>	<b>3/14/08</b>	<b>3/31/08</b>	<b>4/15/08</b>	<b>4/30/08</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY05</b>	<b>FY06</b>	<b>FY07</b>
Original Owner	15	13	11	39	254.5%	21	11	41	379		642	666	
Renewal Owner	43	32	30	61	103.3%	110	12	551	1,642		1,893	1,986	
Owners licenses total	58	45	41	100	143.9%	131	28	576	2,021		2,535	2,652	0
Original Trainer	2	1	2	0	-100.0%	2	0	8	37		78	60	
Renewal Trainer	3	4	8	14	75.0%	11	0	49	162		242	229	
Assistant Trainer	10	4	4	7	75.0%	6	1	17	89		117	101	
Owner/Trainer	11	5	6	10	66.7%	21	3	91	307		385	386	
Jockey	5	9	8	18	125.0%	12	3	31	186		254	248	
Jockey Agent	1	1	0	1	100%	1	0	7	23		26	32	
Veterinarian	1	2	1	1	0.0%	1	0	5	25		32	36	
Farrier	0	2	1	2	100.0%	1	0	3	25		28	34	
Stable Employee & Ex. Rider	54	14	17	22	29.4%	31	13	75	875		1,120	1,110	
Mutual Employee	8	0	3	10	233.3%	5	0	23	158		675	489	
Vendor	4	2	3	8	166.7%	4	0	13	93		186	181	
Exercise Rider	14	5	4	11	175.0%	9	4	20	199		316	304	
Track Employee	21	3	2	10	400.0%	8	2	24	198		441	419	
<b>Total Licenses</b>	<b>192</b>	<b>97</b>	<b>100</b>	<b>214</b>	<b>114.0%</b>	<b>242</b>	<b>97</b>	<b>814</b>	<b>4,398</b>		<b>6,435</b>	<b>6,281</b>	<b>0</b>



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Racing Commission**

Volume 2 Number 9  
 Reporting Period April 2008

THOROUGHBRED REGISTRATIONS	Bi-Weekly Reporting Periods					Fiscal Year to Date					FY Comparison		
	3/14/08	3/31/08	4/15/08	4/30/08	% Change	Avg	Min	Max	Total	Target	FY05	FY06	FY07
Authorized Agent	10	3	0	3	100%	3	0	12	54		49	59	
Assumed Name	25	8	17	49	188.2%	46	8	183	736		761	818	
<b>Total Registrations</b>	35	11	17	52	205.9%	46	0	191	790		810	877	0
HARNESS LICENSING	3/14/08	3/31/08	4/15/08	4/30/08	% Change	Avg	Min	Max	Total	Target	FY05	FY06	FY07
Original Owner	6	7	2	0	-100.0%	8	0	54	128		238	230	
Renewal Owner	24	10	14	27	92.9%	29	0	86	487		742	785	
Original Trainer	1	1	0	1	100%	1	0	3	10		21	17	
Renewal Trainer	0	2	2	0	-100.0%	2	0	12	39		79	64	
Driver	0	0	1	1	0.0%	2	0	17	30		53	48	
Trainer/Driver	1	1	1	0	-100.0%	2	0	12	33		57	60	
Owner/Trainer	4	7	3	13	333.3%	8	0	30	132		197	220	
Owner/Trainer/Driver	8	5	11	7	-36.4%	7	0	40	122		191	193	
Owner/Driver	0	0	0	0	0.0%	1	0	3	12		19	27	
Veterinarian	0	1	0	0	0.0%	0	0	5	8		16	16	
Stable Employee	7	0	2	4	100.0%	11	0	73	189		387	346	
Mutual Employee	0	2	0	0	0.0%	4	0	51	61		137	130	
Track Employee	5	4	0	2	100%	6	0	52	94		200	173	
Vendor	0	6	0	0	0.0%	1	0	9	22		24	28	
Farrier	0	0	0	0	0.0%	0	0	2	3		3	8	
<b>Total Licenses</b>	56	46	36	55	52.8%	81	2	422	1,370		2,364	2,345	0
HARNESS REGISTRATIONS	3/14/08	3/31/08	4/15/08	4/30/08	% Change	Avg	Min	Max	Total	Target	FY05	FY06	FY07
Authorized Agent	0	0	0	0	0.0%	0	0	1	1		2	0	
Assumed Name	1	2	1	2	100.0%	2	0	7	41		84	91	
<b>Total Registrations</b>	1	2	1	2	100.0%	2	0	7	42		86	91	0



StateStat

Department of Labor, Licensing and Regulation  
Division of Workforce Development Monthly Reporting

Workforce (Monthly)	MONTHLY REPORTING PERIOD					Fiscal Year to Date					FY COMPARISON		
	Jan-08	Feb-08	Mar-08	Apr-08	%Change	Avg	Min	Max	Total	Target	FY05	FY06	FY07
<b>Indicator: Training and Employment</b>													
# New customers visiting One-Stop	6,255	5,141	5,552	5,631	1.4%	5,498	4,434	6,255	54,979				66,730
# Customers who received intensive and or training services	427	396	519	379	-27.0%	493	333	833	4,927				5,953
# Customers who received occupational skills training	139	176	151	135	-10.6%	133	74	206	1,325				1,187
# Early Intervention Workshop Completers	1,393	1,336	1,418	1,539	8.5%	1,407	1,170	1,539	14,066				14,411
# Job placements (including youth job placements) (only supplemental data included, Wage Records not included)	629	909	608	901	48.2%	629	335	909	6,288				4,702
% Job placements w/benefits	83.3%	70.7%	71.1%	73.0%	2.7%	74.2%	67.0%	83.5%					69%
Average wage	\$12.60	\$12.38	\$12.69	\$12.82	1.0%	\$12.40	\$11.76	\$12.82					\$12.53
# Worker Adjustment and Retraining Notification Act (WARN) notices w/layoffs	5	1	1	0	-100.0%	3	0	7	32				39
# Residents impacted by WARN notices	606	125	24	0	-100.0%	280	0	618	2,799				4,051
# Youth job placements (<22)	65	162	84	105	25.0%	92	51	162	917				667
# Job Orders	2,208	2,276	2,307	2,244	-2.7%	2,401	1,965	2,817	24,006				27,115
<b>Labor Related Economic Indicators</b>	<b>Jan-08</b>	<b>Feb-08</b>	<b>Mar-08</b>	<b>Apr-08</b>	<b>%Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>	<b>FY05</b>	<b>FY06</b>	<b>FY07</b>
Labor Force	2,989,488	2,993,349	2,999,185	3,005,542	0.2%	2,990,405	2,981,131	3,005,542	29,904,049		N/A	N/A	36,232,246
Employment	2,885,387	2,891,336	2,890,788	2,895,738	0.2%	2,883,403	2,873,456	2,895,738	28,834,027		N/A	N/A	34,836,734
Unemployment	104,101	102,013	108,397	109,804	1.3%	107,002	102,013	109,804	1,070,022		N/A	N/A	1,395,512
Rate	3.5	3.4	3.6	3.7	2.8%	3.6	3.4	3.7			N/A	N/A	4.0



**StateStat**  
**Department of Labor, Licensing and Regulation**  
**Governor's Workforce Investment Board**

GOVERNOR'S WORKFORCE INVESTMENT BOARD	MONTHLY REPORTING PERIODS					Fiscal Year To Date				
	Jan-08	Feb-08	Mar-08	Apr-08	% Change	Avg	Min	Max	Total	Target
<b>Business Engagement</b>										
<b>Total # of participants</b>	151	607	105	150	42.9%	189.4	69	607	1894	
Aerospace	4	6	9	12	33.3%	9.1	2	20	91	120
Bioscience	5	10	1	2	100.0%	7.0	0	25	70	120
Construction	40	23	18	50	177.8%	20.4	0	50	163	120
Education	19	2	18	4	-77.8%	30.6	1	176	306	120
Energy	7	10	2	50	2400.0%	8.6	0	50	69	120
Hospitality and Tourism	1	6	3	0	-100.0%	8.5	0	29	68	120
Healthcare	34	5	15	0	-100.0%	18.4	0	34	184	120
Information Technology	33	20	30	18	-40.0%	20.1	0	33	181	120
Manufacturing	1	15	3	12	300.0%	12.8	1	30	128	120
Retail trade	0	20	2	1	-50.0%	10.8	0	22	108	120
Transportation/ warehousing	7	2	4	1	-75.0%	3.8	1	8	38	120
Governor's Workforce Summit (NEW)		488								
<b>Industry Initiatives</b>	<b>Jan-08</b>	<b>Feb-08</b>	<b>Mar-08</b>	<b>Apr-08</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>
<b>Progress toward goals</b>										
Aerospace	100%	100%	100%	100%	0.0%	100.0%	100%	100%		100%
Bioscience	58%	58%	59%	65%	10.2%	54.4%	40%	65%		100%
Construction	30%	30%	37%	46%	24.3%	20.5%	0%	46%		75%
Education	95%	95%	99%	99%	0.0%	81.7%	50%	99%		100%
Energy	5%	5%	10%	18%	80.0%	9.0%	5%	16%		80%
Hospitality and Tourism	100%	100%	100%	100%	0.0%	100.0%	100%	100%		100%
Healthcare	100%	100%	100%	100%	0.0%	100.0%	100%	100%		100%
Information Technology	45%	45%	50%	56%	12.0%	36.6%	20%	56%		90%
Manufacturing	50%	53%	53%	57%	7.5%	49.3%	30%	57%		100%
Retail trade	46%	47%	47%	47%	0.0%	41.7%	30%	47%		100%
Transportation/warehousing	46%	46%	46%	46%	0.0%	42.2%	30%	46%		90%
<b>Outreach</b>	<b>Jan-08</b>	<b>Feb-08</b>	<b>Mar-08</b>	<b>Apr-08</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>
# of planning/policy/advocacy engagements w/stakeholders (business, educ, WIB's etc)	30	30	35	32	-8.6%	37.4	27	52	374	160
# of TA consultations provided to stakeholders	14	21	22	13	4.8%	11.7	4	22	117	60
# of new industry sector training initiatives										
<b>Governance</b>	<b>Jan-08</b>	<b>Feb-08</b>	<b>Mar-08</b>	<b>Apr-08</b>	<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>
% of board vacancies	15%	15%	15%		0.0%	16.0%	15%	17%		5%
<b>Governance Quarterly</b>	<b>2nd QTR</b>	<b>3rd QTR</b>	<b>4th QTR</b>		<b>% Change</b>	<b>Avg</b>	<b>Min</b>	<b>Max</b>	<b>Total</b>	<b>Target</b>
% of board participation	55%	57%			3.6%	61.3%	55%	72%		95%
<b>Governance (Certification) Biennial</b>										
# of local WIBs certified (11)										
# of local one stop centers certified (34)										



# StateStat

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## Department of Labor, Licensing and Regulation Office of the Secretary

OFFICE OF THE SECRETARY	MONTHLY REPORTING PERIODS					Fiscal Year To Date					FY COMPARISON		
	Jan-08	Feb-08	Mar-08	Apr-08	% Change	Avg	Min	Max	Total	Target	FY05	FY06	FY07
<b>Communications</b>													
Press hits (print)	16	27	28	24	-14.3%	23.6	0	40	236				
Interviews (radio)	0	1	3	2	-33.3%	2.0	0	5	20				
Interviews (television)	6	3	3	4	33.3%	4.2	0	11	42				
Press releases issued	5	8	9	7	-22.2%	5.2	0	9	52				
<b>Outreach</b>													
Public speaking	27	31	30	26	-13.3%	21.0	7	31	147				
<b>Governance</b>													
Board Appointments Completed	0	0	7	6	-14.3%	7.5	0	30	75		59	58	47
Board vacancies	14	14	14	16	14.3%	14.8	11	21	148				
Board positions	241	241	241	241	0.0%	241.0	241	241	2410		250	250	241
<b>Departmental Legislation</b>													
Legislation Introduced		21	19	19	0.0%	19.7	19	21	59	21			5
Legislation passed		18	14	14	0.0%	15.3	14	18	46	21			4
<b>EMPLOYMENT EQUITY &amp; OPP</b>													
<b>Language accessibility</b>													
# of vital documents	64	64	64	64	0.0%	66.0	64	80	528		39	39	94
# translated in 1+languages	18	18	18	18	0.0%	17.0	16	18	136		0	16	0
Bilingual employees	44	44	44	44	0.0%	42.8	34	44	342		34	30	34
<b>Diversity</b>													
# of minority employees	694	700	701	708	1.0%	752.4	694	804			686	675	804
% minority employees	48%	49%	49%	49%	0.0%	0.5	0	0.49			47%	48%	48%
# of minority managers	33	36	35	38	8.6%	28.3	21	38			11	20	21
% minority managers	23%	24%	24%	25%	4.2%	0.2	0	0.25			29.94%	25.00%	24%
<b>DISCRIMINATION CLAIMS</b>													
<b>Total EEO Complaints rec'd</b>	39	16	14	14	0.0%		14	39	83				
EEO Complaints against DLLR	0	1	0	0	0.0%	0.3	0	1	3		20	23	20
EEO Investigations completed	0	1	0	0	0.0%	0.3	0	2	3		20	23	20
EEOC Decisions Pending	1	1	1	0	-100.0%	1.0	0	3	10		0	3	2
EEOC Decisions	0	0	0	0	0.0%	0.3	0	2	3		3	2	4
EEOC/MCHR withdrawal	0	0	0	0	0.0%	0.0	0	0	0		0	0	0
Trainings	0	0	0	0	0.0%	0.1	0	1	1		4	3	3
Mediation	1	1	1	1	0.0%	0.4	0	1	4				